

UNITED STATES DISTRICT COURT
FOR THE WESTERN DISTRICT OF PENNSYLVANIA

THOMAS POWER,
Plaintiff,

Civil Division

Docket No. 2:17-CV-00154-MRH

v.

Hon. Mark R. Hornak

HEWLETT-PACKARD COMPANY,
Defendant.

**AFFIDAVIT OF WESLEY DALE
IN SUPPORT OF MOTION IN LIMINE TO PRECLUDE TESTIMONY FROM
PLAINTIFF'S EXPERT WILLIAM F. KITZES, J.D.**

Wesley Dale, being duly sworn, deposes and says as follows:

1. I am over the age of eighteen (18) years and I believe in the obligations of an oath.
2. I submit this affidavit in support of the Renewed Motion In Limine to Preclude Testimony from Plaintiff's Expert William F. Kitze, J.D. on the basis of my personal knowledge.
3. I am employed as a Computing Operations Lead by the Defendant, HP, Inc., incorrectly named as Hewlett-Packard Company's ("HP"), in the above-captioned lawsuit.
4. My responsibility as a Computing Operations Lead is to ensure the publication of support documentation on HP.com for PC products, including specifications, troubleshooting, how-to, and product information.
5. I have personally reviewed an expert report dated October 29, 2020 by William Kitze, J.D. in the above-captioned lawsuit.
6. Based on my personal review of the expert report dated October 29, 2020 by William Kitze, J.D., Mr. Kitze's opinions relied upon a document published on HP.com entitled "HP Notebook PCs - 601 or 60X Error Displays on a Black Screen."
7. Specifically, page 11 of the expert report dated October 29, 2020 by William Kitze, J.D. states the following conclusion:

Beginning in late 2008, HP notebook with Unified Extensible Firmware Interface (UEFI) included pop-up message 605 -- Battery Counterfeit Check Error when it detects a non-HP battery. User is instructed to contact HP.

Page 13 states the following conclusion:

By late 2008, HP developed a battery authentication system for certain laptops to identify "counterfeit" battery packs, yet the subject HP EliteBook did not include such system to identify non-HP batteries.

8. I personally accessed the Document History of the HP.com document entitled "HP Notebook PCs - 601 or 60X Error Displays on a Black Screen" in Concentra, HP's content management system, to which I have personal access as a Computing Operations Lead. That Document History is enclosed as Exhibit A hereto.
9. The Document History attached as Exhibit A is a printout of the Document History I personally accessed, including versions of the the HP.com document entitled "HP Notebook PCs - 601 or 60X Error Displays on a Black Screen" in Concentra, HP's content management system and the dates of those versions.
10. Based on my prior personal use of and expertise with the Concentra system, each of the version numbers is clickable and opens to a view of the properties and content of the document for that version.
11. Based on my prior personal use of and expertise with the Concentra system, version number changes indicate that the document content has changed.
12. I personally accessed Versions 11.0, 12.0, and 13.0 of the of the HP.com document entitled "HP Notebook PCs - 601 or 60X Error Displays on a Black Screen" in Concentra, HP's content management system, and referenced in the Document History that I personally accessed, and which is attached hereto as Exhibit A. Versions 11.0, 12.0, and 13.0 of the of the HP.com document entitled "HP Notebook PCs - 601 or 60X Error Displays on a

Black Screen” in Concentra, HP’s content management system, are enclosed as Exhibit B hereto. Exhibit B comprises the following:

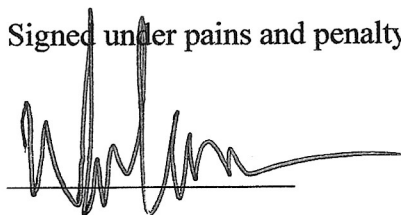
- a. c01443470 Version 13.0.pdf
 - i. This is the current version of the document that I personally generated via a preview by clicking the current version number in the history.
- b. c01443470 Version 12.0.pdf
 - i. This is the immediately prior version of the document that I personally generated via a preview by clicking the version number in the history.
 - ii. Based on my personal review, comparing this version with the immediately prior version, Version 12.0 is first version to contain the ‘605’ error reference.
 - iii. Based on my personal review, this version was published on 29-Sep-2020 23:47.
- c. c01443470 Version 11.0.pdf
 - i. This is a prior version of the document that I generated via a preview by clicking the version number in the history.
 - ii. Based on my personal review, comparing this version with prior and subsequent versions, this is the last version published before the error ‘605’ content was added.
 - iii. This version was published 06-Feb-2018 13:46.
13. Based on my personal review of the Document History of the HP.com document entitled “HP Notebook PCs - 601 or 60X Error Displays on a Black Screen” in Concentra, HP’s content management system, the version of the document entitled “HP Notebook PCs - 601 or 60X Error Displays on a Black Screen” relied upon by Kitzes was first published on September 29, 2020.
14. Based upon my personal experience and expertise as a Computing Operations

Lead for HP, Inc., updates to HP.com product documentation concerning new Error Displays, including updates to the “HP Notebook PCs - 601 or 60X Error Displays on a Black Screen”, would be made within a period of months of the corresponding introduction of that new Error Display feature to HP PC products. Specifically, during my tenure as a Computing Operations Lead for HP, Inc., updates to HP.com product documentation concerning new Error Displays have never been made more than a year from the corresponding introduction of that new Error Display feature to HP PC products.

15. Based upon my personal experience and expertise as a Computing Operations Lead for HP, Inc., my personal review of the expert report dated October 29, 2020 by William Kitzes, J.D., my personal review of the Document History of the HP.com document entitled “HP Notebook PCs - 601 or 60X Error Displays on a Black Screen” in Concentra, HP’s content management system, and my personal review of Versions 11.0, 12.0, and 13.0, Version 12.0 published on September 29, 2020 is first version to contain the ‘605’ error reference.

16. Based upon my personal experience and expertise as a Computing Operations Lead for HP, Inc., the ‘605’ error feature was introduced to HP PC products no earlier than September 29, 2019.

Signed under pains and penalty of perjury this 22 of May, 2023.

A handwritten signature in black ink, appearing to read 'Wesley Dale', written over a horizontal line.

Wesley Dale

EXHIBIT A



Show the events that have occurred on this document/component.



15.1

Object Name (begins with): [Home](#) | [Document](#) | [Translation](#) | [Reports](#) | [Administrator](#) | [Metadata Dictionary](#) | [Disconnect](#) | [Help](#) |

User connected: wesley_dale

Summary[Back](#)

Name c01443470
Content Class Support
Content Management Group PSG Consumer - Notebook PCs (cmg031)
Title English (U.S.) HP Notebook PCs - 601 or 60X Error Displays on a Black Screen

History

Date/Time	User	Version	Description	
28-Apr-2022 07:41	xdmsdoc	13.0	Document extracted on cds+	
27-Apr-2022 12:15	randy_brown	13.0	FINAL version of this document has been affected by an update of shared properties on another instance or version.	Products updated.
27-Apr-2022 12:15	randy_brown	13.0	FINAL version of this document has been affected by a direct update of its properties.	Products updated.
27-Apr-2022 12:15	randy_brown		Collection properties updated	Products updated.
25-Dec-2021 23:07	xdmsdoc	13.0	Document extracted on cds+	
25-Dec-2021 18:14	xdmsdoc	13.0	Reference information for products that apply to this document has been updated	
25-Dec-2021 16:31	xdmsdoc		Reference information for products that apply to this collection has been updated	
21-Dec-2021 05:52	xdmsdoc	13.0	Document extracted on cds+	
21-Dec-2021 00:15	xdmsdoc	13.0	Reference information for products that apply to this document has been updated	
20-Dec-2021 21:07	xdmsdoc		Reference information for products that apply to this collection has been updated	
13-Aug-2021 17:23	xdmsdoc		Reference information for products that apply to this collection has been updated	
26-Mar-2021 23:26	xdmsdoc		Reference information for products that apply to this collection has been updated	
20-Mar-2021 03:28	xdmsdoc		Reference information for products that apply to this collection has been updated	
26-Feb-2021 13:59	xdmsdoc		Reference information for products that apply to this collection has been updated	
21-Feb-2021 23:51	xdmsdoc		Reference information for products that apply to this collection has been updated	
02-Feb-2021 23:05	xdmsdoc	13.0	Document extracted on cds+	
02-Feb-2021 23:03	emily_ryan_1	13.0	Current task Approve completed and workflow completed	ER - Pass
02-Feb-2021 23:03	emily_ryan_1	13.0	Version promoted to FINAL	
02-Feb-2021 17:00	emily_ryan_1	13.0	Current task Approve moved to personal inbox of user emily_ryan_1	
02-Feb-2021 04:26	vijit_koodakal_1	13.0	Current task Modify Content completed and document forwarded to task Approve	P2 KF20952: Added text in 601 explanation: "This might be caused by environment factors like low ambient operating temperatur
02-Feb-2021 04:26	vijit_koodakal_1	13.0	Version promoted to In Review	
30-Jan-2021 02:11	vijit_koodakal_1	13.0	New content checked-in	
30-Jan-2021 02:08	vijit_koodakal_1	13.0	New content checked-in	
30-Jan-2021 01:56	vijit_koodakal_1	13.0	Document assigned to the first task Modify Content of workflow Modify Content	
30-Jan-2021 01:56	vijit_koodakal_1	13.0	New WIP version created	
29-Sep-2020 23:47	xdmsdoc	12.0	Document extracted on cds+	
29-Sep-2020 11:55	jason_aydelotte	12.0	Current task Modify Content completed and workflow completed	Content updated per KF 19913. Approved by Emily Ryan. P1
29-Sep-2020 11:55	jason_aydelotte	12.0	Version promoted to FINAL	

29-Sep-2020 11:55	jason_aydelotte	12.0	Version promoted to In Review	
29-Sep-2020 11:55	jason_aydelotte	12.0	Object properties updated	Full Title updated.
29-Sep-2020 11:55	jason_aydelotte	12.0	New content checked-in	Content updated per KF 19913. Approved by Emily Ryan. P1
27-Sep-2020 15:26	xdmsdoc	11.0	Document extracted on cds+	
26-Sep-2020 22:39	xdmsdoc	11.0	Reference information for products that apply to this document has been updated	
26-Sep-2020 21:39	xdmsdoc		Reference information for products that apply to this collection has been updated	
23-Sep-2020 01:20	xdmsdoc	11.0	Document extracted on cds+	
22-Sep-2020 17:22	xdmsdoc	11.0	Reference information for products that apply to this document has been updated	
22-Sep-2020 17:12	xdmsdoc		Reference information for products that apply to this collection has been updated	
11-Sep-2020 15:41	jason_aydelotte	12.0	New content checked-in	Content modified from KF 19913. Waiting on two new images (req for 9/14/2020).
11-Sep-2020 15:39	jason_aydelotte	12.0	Object properties updated	Full Title updated. Content Version updated.
11-Sep-2020 13:28	jason_aydelotte	12.0	Document assigned to the first task Modify Content of workflow Modify Content	
11-Sep-2020 13:28	jason_aydelotte	12.0	New WIP version created	
31-Jul-2020 06:56	xdmsdoc		Reference information for products that apply to this collection has been updated	
23-Jun-2019 18:49	xdmsdoc	11.0	Document extracted on cds+	
20-Jun-2019 13:08	matt_nidoh	11.0	Collections Document Type Details modified per Joe/Martin	
24-Mar-2019 19:14	xdmsdoc	11.0	Document extracted on cds+	
23-Mar-2019 07:53	xdmsdoc	11.0	Reference information for products that apply to this document has been updated	
23-Mar-2019 07:46	xdmsdoc		Reference information for products that apply to this collection has been updated	
09-Feb-2018 04:57	xdmsdoc	11.0	Document extracted on cds+	
08-Feb-2018 06:21	xdmsdoc	11.0	Reference information for products that apply to this document has been updated	
08-Feb-2018 06:12	xdmsdoc		Reference information for products that apply to this collection has been updated	
06-Feb-2018 13:53	xdmsdoc	11.0	Document extracted on cds+	
06-Feb-2018 13:51	justin_kelso	11.0	Current task Modify Content completed and workflow completed	Per KF12836, updated link to battery tools doc/s.
06-Feb-2018 13:51	justin_kelso	11.0	Version promoted to FINAL	
06-Feb-2018 13:51	justin_kelso	11.0	Version promoted to In Review	
06-Feb-2018 13:50	justin_kelso	11.0	New content checked-in	
06-Feb-2018 13:46	justin_kelso	11.0	Document assigned to the first task Modify Content of workflow Modify Content	
06-Feb-2018 13:46	justin_kelso	11.0	New WIP version created	
28-Jun-2017 14:53	xdmsdoc		Reference information for products that apply to this collection has been updated	
05-Jun-2017 14:20	xdmsdoc		Reference information for products that apply to this collection has been updated	
11-May-2017 21:52	xdmsdoc	10.1	Document extracted on cds+	
11-May-2017 05:25	xdmsdoc	10.1	Reference information for products that apply to this document has been updated	
11-May-2017 05:15	xdmsdoc		Reference information for products that apply to this collection has been updated	

22-Mar-2017 20:33	xdmsdoc	10.1	Document extracted on cds+	
22-Mar-2017 02:31	xdmsdoc	10.1	Reference information for products that apply to this document has been updated	
22-Mar-2017 02:18	xdmsdoc		Reference information for products that apply to this collection has been updated	
08-Oct-2016 17:19	xdmsdoc	10.1	Document extracted on cds+	
08-Oct-2016 02:57	xdmsdoc	10.1	Reference information for products that apply to this document has been updated	
08-Oct-2016 02:46	xdmsdoc		Reference information for products that apply to this collection has been updated	
01-Sep-2016 23:09	xdmsdoc	10.1	Document extracted on cds+	
01-Sep-2016 02:55	xdmsdoc	10.1	Reference information for products that apply to this document has been updated	
01-Sep-2016 02:43	xdmsdoc		Reference information for products that apply to this collection has been updated	
18-Jun-2016 17:47	xdmsdoc	10.1	Document extracted on cds+	
18-Jun-2016 03:51	xdmsdoc	10.1	Reference information for products that apply to this document has been updated	
18-Jun-2016 03:43	xdmsdoc		Reference information for products that apply to this collection has been updated	
18-Apr-2016 10:53	xdmsdoc	10.1	Document extracted on cds+	
12-Apr-2016 11:18	layne_lee_1	10.1	New content checked-in	
12-Apr-2016 11:24	layne_lee_1	10.1	Current task Modify Content completed and document forwarded to task Approve	LL Added the requested link in 3 places and put the lists in unordered lists, rather than in the middle of the paragraphs for easier
12-Apr-2016 11:24	layne_lee_1	10.1	Version promoted to In Review	
12-Apr-2016 10:48	layne_lee_1	10.1	New WIP version created	
12-Apr-2016 10:48	layne_lee_1	10.0	Current task Modify Content moved to personal inbox of user layne_lee_1	
12-Apr-2016 16:21	xdmsdoc	10.1	Document extracted on cds+	
12-Apr-2016 16:20	michele_johnson_1	10.1	Current task Approve completed and workflow completed	New
12-Apr-2016 16:20	michele_johnson_1	10.1	Version promoted to FINAL	
12-Apr-2016 16:20	michele_johnson_1	10.1	Current task Approve moved to personal inbox of user michele_johnson_1	
12-Apr-2016 10:45	ronda_wilson_2	10.0	Version promoted to In Review	
12-Apr-2016 10:45	ronda_wilson_2	10.0	Current task Modify Content moved back to group inbox of group cmg031_cmgtechwriters_group	
25-Mar-2016 14:09	ronda_wilson_2	10.0	Document assigned to the first task Modify Content of workflow Modify Content	
25-Mar-2016 14:09	ronda_wilson_2	10.0	New WIP version created	
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05-Mar-2016 00:44	xdmsdoc		Reference information for products that apply to this collection has been updated	
30-Jan-2016 08:13	xdmsdoc	9.0	Document extracted on cds+	
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02:14			document has been updated
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07-Jan-2016 04:58	xdmsdoc		Reference information for products that apply to this collection has been updated
28-Dec-2015 11:09	xdmsdoc		Reference information for products that apply to this collection has been updated
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10-Dec-2015 01:44	xdmsdoc		Reference information for products that apply to this collection has been updated
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25-Nov-2015 02:41	xdmsdoc	9.0	Reference information for products that apply to this document has been updated
25-Nov-2015 02:08	xdmsdoc		Reference information for products that apply to this collection has been updated
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18-Nov-2015 01:36	xdmsdoc		Reference information for products that apply to this collection has been updated
17-Nov-2015 22:33	xdmsdoc	9.0	Document extracted on cds+
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17-Nov-2015 01:22	xdmsdoc		Reference information for products that apply to this collection has been updated
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11-Nov-2015 01:38	xdmsdoc		Reference information for products that apply to this collection has been updated
07-Nov-2015 13:48	xdmsdoc	9.0	Document extracted on cds+
07-Nov-2015 01:28	xdmsdoc	9.0	Reference information for products that apply to this document has been updated
07-Nov-2015 01:14	xdmsdoc		Reference information for products that apply to this collection has been updated
05-Nov-2015 21:44	xdmsdoc	9.0	Document extracted on cds+
05-Nov-2015	xdmsdoc	9.0	Reference information for products that apply to this

01-Oct-2015 00:54	xdmsdoc		document has been updated
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24-Oct-2015 12:55	xdmsdoc	9.0	Reference information for products that apply to this collection has been updated
24-Oct-2015 06:38	xdmsdoc	9.0	Document extracted on cds+
24-Oct-2015 05:41	xdmsdoc	9.0	Reference information for products that apply to this document has been updated
17-Oct-2015 03:17	xdmsdoc	9.0	Reference information for products that apply to this collection has been updated
16-Oct-2015 03:05	xdmsdoc	9.0	Reference information for products that apply to this document has been updated
15-Oct-2015 02:21	xdmsdoc	9.0	Reference information for products that apply to this collection has been updated
15-Oct-2015 02:09	xdmsdoc	9.0	Reference information for products that apply to this collection has been updated
14-Oct-2015 02:50	xdmsdoc	9.0	Reference information for products that apply to this collection has been updated
11-Oct-2015 18:12	xdmsdoc	9.0	Document extracted on cds+
10-Oct-2015 06:54	xdmsdoc	9.0	Reference information for products that apply to this document has been updated
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09-Oct-2015 05:05	xdmsdoc	9.0	Reference information for products that apply to this document has been updated
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04-Oct-2015 17:11	xdmsdoc	9.0	Document extracted on cds+
03-Oct-2015 06:00	xdmsdoc	9.0	Reference information for products that apply to this document has been updated
03-Oct-2015 05:46	xdmsdoc	9.0	Reference information for products that apply to this collection has been updated
01-Oct-2015 03:56	xdmsdoc	9.0	Document extracted on cds+
30-Sep-2015 06:13	xdmsdoc	9.0	Reference information for products that apply to this document has been updated
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26-Sep-2015 18:09	xdmsdoc	9.0	Document extracted on cds+
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22-Sep-2015 04:01	xdmsdoc	9.0	Reference information for products that apply to this collection has been updated
20-Sep-2015 04:18	xdmsdoc	9.0	Document extracted on cds+
16-Sep-2015	xdmsdoc	9.0	Reference information for products that apply to this

15:01			document has been updated
16-Sep-2015 14:24	xdmsdoc		Reference information for products that apply to this collection has been updated
16-Sep-2015 08:07	xdmsdoc	9.0	Reference information for products that apply to this document has been updated
16-Sep-2015 07:48	xdmsdoc		Reference information for products that apply to this collection has been updated
16-Sep-2015 07:29	xdmsdoc	9.0	Reference information for products that apply to this document has been updated
16-Sep-2015 07:18	xdmsdoc		Reference information for products that apply to this collection has been updated
16-Sep-2015 05:19	xdmsdoc	9.0	Reference information for products that apply to this document has been updated
16-Sep-2015 05:07	xdmsdoc		Reference information for products that apply to this collection has been updated
15-Sep-2015 03:45	xdmsdoc		Reference information for products that apply to this collection has been updated
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08-Sep-2015 01:29	xdmsdoc		Reference information for products that apply to this collection has been updated
07-Sep-2015 01:30	xdmsdoc		Reference information for products that apply to this collection has been updated
06-Sep-2015 01:28	xdmsdoc		Reference information for products that apply to this collection has been updated
05-Sep-2015 03:31	xdmsdoc		Reference information for products that apply to this collection has been updated
04-Sep-2015 03:48	xdmsdoc		Reference information for products that apply to this collection has been updated
04-Sep-2015 03:29	xdmsdoc		Reference information for products that apply to this collection has been updated
20-Aug-2015 20:45	xdmsdoc	9.0	Document extracted on cds+
18-Aug-2015 10:33	xdmsdoc	9.0	Reference information for products that apply to this document has been updated
18-Aug-2015 02:17	xdmsdoc		Reference information for products that apply to this collection has been updated
16-Aug-2015 08:21	xdmsdoc	9.0	Document extracted on cds+
14-Aug-2015 19:34	xdmsdoc	9.0	Reference information for products that apply to this document has been updated
14-Aug-2015 02:45	xdmsdoc		Reference information for products that apply to this collection has been updated
13-Aug-2015 23:04	xdmsdoc	9.0	Reference information for products that apply to this document has been updated
13-Aug-2015 02:58	xdmsdoc		Reference information for products that apply to this collection has been updated
12-Aug-2015 19:42	xdmsdoc	9.0	Document extracted on cds+
11-Aug-2015 09:25	xdmsdoc	9.0	Reference information for products that apply to this document has been updated
11-Aug-2015 01:05	xdmsdoc		Reference information for products that apply to this collection has been updated
10-Aug-2015 23:37	xdmsdoc		Reference information for products that apply to this collection has been updated
10-Aug-2015 20:05	xdmsdoc	9.0	Reference information for products that apply to this document has been updated
10-Aug-2015 13:50	xdmsdoc	9.0	Document extracted on cds+
10-Aug-2015 04:50	xdmsdoc		Reference information for products that apply to this collection has been updated
08-Aug-2015	xdmsdoc	9.0	Reference information for products that apply to this

12:34			document has been updated
07-Aug-2015 15:02	xdmsdoc		Reference information for products that apply to this collection has been updated
31-Jul-2015 14:38	xdmsdoc	9.0	Document extracted on cds+
30-Jul-2015 02:49	xdmsdoc	9.0	Reference information for products that apply to this document has been updated
30-Jul-2015 02:37	xdmsdoc		Reference information for products that apply to this collection has been updated
26-Jul-2015 07:01	xdmsdoc	9.0	Document extracted on cds+
25-Jul-2015 11:44	xdmsdoc	9.0	Reference information for products that apply to this document has been updated
25-Jul-2015 11:38	xdmsdoc		Reference information for products that apply to this collection has been updated
25-Jul-2015 11:24	xdmsdoc	9.0	Document extracted on cds+
24-Jul-2015 03:07	xdmsdoc	9.0	Reference information for products that apply to this document has been updated
24-Jul-2015 02:59	xdmsdoc		Reference information for products that apply to this collection has been updated
19-Jul-2015 17:05	xdmsdoc	9.0	Document extracted on cds+
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13-Nov-2014 00:56	xdmsdoc		Reference information for products that apply to this collection has been updated
12-Nov-2014	xdmsdoc	9.0	Reference information for products that apply to this

00:37			document has been updated
12-Nov-2014 00:32	xdmsdoc		Reference information for products that apply to this collection has been updated
11-Nov-2014 01:56	xdmsdoc	9.0	Reference information for products that apply to this document has been updated
11-Nov-2014 01:33	xdmsdoc		Reference information for products that apply to this collection has been updated
09-Nov-2014 04:03	xdmsdoc	9.0	Document extracted on cds+
08-Nov-2014 01:02	xdmsdoc	9.0	Reference information for products that apply to this document has been updated
08-Nov-2014 00:55	xdmsdoc		Reference information for products that apply to this collection has been updated
07-Nov-2014 00:44	xdmsdoc	9.0	Reference information for products that apply to this document has been updated
07-Nov-2014 00:38	xdmsdoc		Reference information for products that apply to this collection has been updated
06-Nov-2014 01:02	xdmsdoc	9.0	Reference information for products that apply to this document has been updated
06-Nov-2014 00:56	xdmsdoc		Reference information for products that apply to this collection has been updated
05-Nov-2014 15:13	xdmsdoc	9.0	Document extracted on cds+
05-Nov-2014 02:26	xdmsdoc	9.0	Reference information for products that apply to this document has been updated
05-Nov-2014 01:41	xdmsdoc		Reference information for products that apply to this collection has been updated
01-Nov-2014 02:50	xdmsdoc	9.0	Document extracted on cds+
31-Oct-2014 01:46	xdmsdoc	9.0	Reference information for products that apply to this document has been updated
31-Oct-2014 01:40	xdmsdoc		Reference information for products that apply to this collection has been updated
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11-Oct-2014 06:29	xdmsdoc		Reference information for products that apply to this collection has been updated
09-Oct-2014 13:12	xdmsdoc		Reference information for products that apply to this collection has been updated
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07-Oct-2014 14:57	xdmsdoc	9.0	Document update failed on cds+
07-Oct-2014 09:26	xdmsdoc	9.0	Reference information for products that apply to this document has been updated
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01-Oct-2014 08:51	xdmsdoc	9.0	Document extracted on cds+	
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27-Sep-2014 12:17	xdmsdoc	9.0	Document extracted on cds+	
27-Sep-2014 05:03	xdmsdoc	9.0	Reference information for products that apply to this document has been updated	
27-Sep-2014 04:57	xdmsdoc		Reference information for products that apply to this collection has been updated	
26-Sep-2014 11:15	xdmsdoc	9.0	Document extracted on cds+	
26-Sep-2014 04:38	xdmsdoc	9.0	Document extracted on cds+	
26-Sep-2014 02:17	xdmsdoc	9.0	Reference information for products that apply to this document has been updated	
26-Sep-2014 02:09	xdmsdoc		Reference information for products that apply to this collection has been updated	
25-Sep-2014 18:23	xdmsdoc	9.0	Reference information for products that apply to this document has been updated	
25-Sep-2014 18:15	xdmsdoc		Reference information for products that apply to this collection has been updated	
24-Sep-2014 18:53	xdmsdoc	9.0	Document extracted on cds+	
24-Sep-2014 11:23	xdmsdoc	9.0	Reference information for products that apply to this document has been updated	
24-Sep-2014 11:18	xdmsdoc		Reference information for products that apply to this collection has been updated	
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19-Sep-2014 20:36	xdmsdoc	9.0	Document extracted on cds+	
19-Sep-2014 13:04	xdmsdoc	9.0	Document extracted on cds+	
19-Sep-2014 02:31	xdmsdoc	9.0	Reference information for products that apply to this document has been updated	
19-Sep-2014 02:24	xdmsdoc		Reference information for products that apply to this collection has been updated	
18-Sep-2014 19:26	xdmsdoc	9.0	Reference information for products that apply to this document has been updated	
18-Sep-2014 19:19	xdmsdoc		Reference information for products that apply to this collection has been updated	
16-Sep-2014 14:02	xdmsdoc	9.0	Document extracted on cds+	
16-Sep-2014 14:01	xdmsdoc	9.0	Document extracted on cds+	
16-Sep-2014 14:00	michele_johnson_1	9.0	Current task Approve completed and workflow completed	DE
16-Sep-2014 14:00	michele_johnson_1	9.0	Version promoted to FINAL	
16-Sep-2014 13:59	michele_johnson_1	9.0	Current task Approve moved to personal inbox of user michele_johnson_1	
16-Sep-2014 10:44	tim_renk	9.0	Current task Modify Content completed and document forwarded to task Approve	TR - fixed broken link (Updating the BIOS - Notebooks) in second para, per KF #1291.
16-Sep-2014 10:44	tim_renk	9.0	Version promoted to In Review	
16-Sep-2014	tim_renk	9.0	New content checked-in	Fixed broken link to Notebook BIOS doc in second para per submittal.

10:32			
16-Sep-2014 10:19	tim_renk	9.0	Document assigned to the first task Modify Content of workflow Modify Content
16-Sep-2014 10:19	tim_renk	9.0	New WIP version created
16-Sep-2014 03:59	xdmsdoc	8.2	Reference information for products that apply to this document has been updated
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09-Sep-2014 23:27	xdmsdoc	8.2	Document extracted on cds+
09-Sep-2014 18:02	xdmsdoc	8.2	Reference information for products that apply to this document has been updated
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07-Sep-2014 17:14	xdmsdoc	8.2	Document extracted on cds+
06-Sep-2014 19:56	xdmsdoc	8.2	Reference information for products that apply to this document has been updated
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05-Sep-2014 08:23	ryan_holman_1	8.2	FINAL version of this document has been affected by an update of shared properties on another instance or version. tms_categorization_topics updated.
05-Sep-2014 08:23	ryan_holman_1	8.2	FINAL version of this document has been affected by a direct update of its properties. tms_categorization_topics updated.
05-Sep-2014 08:23	ryan_holman_1		Collection properties updated tms_categorization_topics updated.
05-Sep-2014 01:44	xdmsdoc	8.2	Reference information for products that apply to this document has been updated
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04-Sep-2014 08:38	xdmsdoc	8.2	Document extracted on cds+
04-Sep-2014 03:45	xdmsdoc	8.2	Reference information for products that apply to this document has been updated
04-Sep-2014 02:41	xdmsdoc		Reference information for products that apply to this collection has been updated
31-Aug-2014 01:27	xdmsdoc	8.2	Reference information for products that apply to this document has been updated
31-Aug-2014 01:22	xdmsdoc		Reference information for products that apply to this collection has been updated
29-Aug-2014 15:08	xdmsdoc	8.2	Reference information for products that apply to this document has been updated
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27-Aug-2014 02:42	xdmsdoc	8.2	Reference information for products that apply to this document has been updated
27-Aug-2014 02:04	xdmsdoc		Reference information for products that apply to this collection has been updated
23-Aug-2014 21:27	xdmsdoc	8.2	Document extracted on cds+
23-Aug-2014 14:42	xdmsdoc	8.2	Document extracted on cds+
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20-Aug-2014 01:46	xdmsdoc	8.2	Document extracted on cds+
19-Aug-2014 11:28	xdmsdoc	8.2	Reference information for products that apply to this document has been updated
19-Aug-2014 10:56	xdmsdoc		Reference information for products that apply to this collection has been updated
17-Aug-2014 17:21	xdmsdoc	8.2	Document extracted on cds+
17-Aug-2014 14:18	xdmsdoc	8.2	Document extracted on cds+
17-Aug-2014 01:37	xdmsdoc	8.2	Reference information for products that apply to this document has been updated
17-Aug-2014 01:27	xdmsdoc		Reference information for products that apply to this collection has been updated
17-Aug-2014 00:59	xdmsdoc	8.2	Document extracted on cds+
15-Aug-2014 02:26	xdmsdoc	8.2	Reference information for products that apply to this document has been updated
15-Aug-2014 02:18	xdmsdoc		Reference information for products that apply to this collection has been updated
14-Aug-2014 22:49	xdmsdoc	8.2	Document extracted on cds+
14-Aug-2014 19:06	xdmsdoc	8.2	Document extracted on cds+
14-Aug-2014 02:30	xdmsdoc	8.2	Reference information for products that apply to this document has been updated
14-Aug-2014 02:24	xdmsdoc		Reference information for products that apply to this collection has been updated
13-Aug-2014 02:07	xdmsdoc	8.2	Reference information for products that apply to this document has been updated
13-Aug-2014 01:35	xdmsdoc		Reference information for products that apply to this collection has been updated
12-Aug-2014 19:36	xdmsdoc	8.2	Reference information for products that apply to this document has been updated
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06-Aug-2014 19:39	xdmsdoc	8.2	Document extracted on cds+
06-Aug-2014 13:03	xdmsdoc	8.2	Reference information for products that apply to this document has been updated
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29-Jul-2014 02:34	xdmsdoc	8.2	Reference information for products that apply to this document has been updated	
29-Jul-2014 01:58	xdmsdoc		Reference information for products that apply to this collection has been updated	
27-Jul-2014 16:23	xdmsdoc	8.2	Document extracted on cds+	
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27-Jul-2014 01:29	xdmsdoc	8.2	Reference information for products that apply to this document has been updated	
27-Jul-2014 01:23	xdmsdoc		Reference information for products that apply to this collection has been updated	
25-Jul-2014 11:43	xdmsdoc	8.2	Document extracted on cds+	
25-Jul-2014 11:43	xdmsdoc	8.2	Document extracted on cds+	
25-Jul-2014 11:42	randy_brown	8.2	Current task Approve completed and workflow completed	DE RB - removed link to desktop document.
25-Jul-2014 11:42	randy_brown	8.2	Version promoted to FINAL	
25-Jul-2014 11:42	randy_brown	8.2	Version promoted to In Review	
25-Jul-2014 11:39	randy_brown	8.2	New WIP version created	
25-Jul-2014 11:38	randy_brown	8.1	Current task Approve moved to personal inbox of user randy_brown	
25-Jul-2014 03:41	xdmsdoc	7.0	Document extracted on cds+	
24-Jul-2014 13:00	xdmsdoc	7.0	Reference information for products that apply to this document has been updated	
24-Jul-2014 12:55	xdmsdoc		Reference information for products that apply to this collection has been updated	
24-Jul-2014 10:41	aaron_carpenter_1	8.1	Current task Modify Content completed and document forwarded to task Approve	As requested, after the second paragraph in the intro, I inserted instructions to update the BIOS then re-run the battery test. I a
24-Jul-2014 10:41	aaron_carpenter_1	8.1	Version promoted to In Review	
24-Jul-2014 10:35	aaron_carpenter_1	8.1	New content checked-in	
24-Jul-2014 10:31	aaron_carpenter_1	8.1	New WIP version created	
24-Jul-2014 02:31	xdmsdoc	7.0	Document extracted on cds+	
23-Jul-2014 14:51	xdmsdoc	7.0	Document extracted on cds+	
23-Jul-2014 12:41	xdmsdoc	7.0	Reference information for products that apply to this document has been updated	
23-Jul-2014 12:37	xdmsdoc		Reference information for products that apply to this collection has been updated	
21-Jul-2014 11:02	aaron_carpenter_1	8.0	Current task Modify Content moved to personal inbox of user aaron_carpenter_1	
21-Jul-2014 11:01	aaron_carpenter_1	8.0	Version promoted to In Review	
21-Jul-2014 11:01	aaron_carpenter_1	8.0	Current task Modify Content moved back to group inbox of group cmg031_cmgtchwriters_group	
21-Jul-2014 11:00	aaron_carpenter_1	8.0	New content checked-in	
21-Jul-2014 10:55	aaron_carpenter_1	8.0	Document assigned to the first task Modify Content of workflow Modify Content	
21-Jul-2014 10:55	aaron_carpenter_1	8.0	New WIP version created	
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19-Jul-2014 20:40	xdmsdoc	7.0	Document extracted on cds+	
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19-Jul-2014	xdmsdoc		Reference information for products that apply to this	

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18-Jul-2014 13:26	xdmsdoc	7.0	Document extracted on cds+	
18-Jul-2014 10:23	xdmsdoc	7.0	Reference information for products that apply to this document has been updated	
18-Jul-2014 10:17	xdmsdoc		Reference information for products that apply to this collection has been updated	
17-Jul-2014 13:12	xdmsdoc	7.0	Document extracted on cds+	
17-Jul-2014 13:12	xdmsdoc	7.0	Document extracted on cds+	
17-Jul-2014 13:10	wesley_dale	7.0	FINAL version of this document has been affected by an update of shared properties on another instance or version.	Publication Code updated from Contextual content to not specified. Products updated.
17-Jul-2014 13:10	wesley_dale	7.0	FINAL version of this document has been affected by a direct update of its properties.	Publication Code updated from Contextual content to not specified. Products updated.
17-Jul-2014 13:10	wesley_dale		Collection properties updated	Publication Code updated from Contextual content to not specified. Products updated.
08-Jun-2014 00:42	xdmsdoc	7.0	Document extracted on cds+	
02-Jun-2014 03:25	xdmsdoc	7.0	Document extracted on cds+	
30-May-2014 21:47	xdmsdoc	7.0	Document extracted on cds+	
29-May-2014 21:09	xdmsdoc	7.0	Document extracted on cds+	
27-May-2014 10:56	xdmsdoc	7.0	Document extracted on cds+	
26-May-2014 09:54	xdmsdoc	7.0	Document extracted on cds+	
10-Apr-2014 11:07	xdmsdoc	7.0	Document extracted on cds+	
10-Apr-2014 10:42	xdmsdoc	7.0	Document extracted on cds+	
10-Apr-2014 10:10	kelly_hamer	7.0	FINAL version of this document has been affected by an update of shared properties on another instance or version.	col_biz_def_property updated Names updated from not specified to IDF Issue Signature ID,IDF Issue Signature ID,If symptomcode=Batterywillnotcharge,symptomcode=Operatingsystempromptsabatteryalert,symptomcode=Howto:Usingthebattery
10-Apr-2014 10:10	kelly_hamer	7.0	FINAL version of this document has been affected by a direct update of its properties.	col_biz_def_property updated Names updated from not specified to IDF Issue Signature ID,IDF Issue Signature ID,If symptomcode=Batterywillnotcharge,symptomcode=Operatingsystempromptsabatteryalert,symptomcode=Howto:Usingthebattery
10-Apr-2014 10:10	kelly_hamer		Collection properties updated	col_biz_def_property updated Names updated from not specified to IDF Issue Signature ID,IDF Issue Signature ID,If symptomcode=Batterywillnotcharge,symptomcode=Operatingsystempromptsabatteryalert,symptomcode=Howto:Usingthebattery
10-Apr-2014 10:10	kelly_hamer		Modified Collection Business Defined Properties for this Document.	
31-Jan-2014 11:25	xdmsdoc		Reference information for products that apply to this collection has been updated	
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11-Jan-2014 17:04	xdmsdoc	7.0	Document extracted on cds+	
25-Oct-2013 14:39	xdmsdoc	7.0	Reference information for products that apply to this document has been updated	
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19-Sep-2013 13:14	xdmsdoc		Reference information for products that apply to this collection has been updated	
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11-Sep-2013 14:03	artur_figueiredo_1		Collection properties updated	Publication Code updated from not specified to Contextual content.
11-Sep-2013 13:15	artur_figueiredo_1	7.0	FINAL version of this document has been affected by an update of shared properties on another instance or version.	Publication Code updated from Contextual content to not specified.
11-Sep-2013 13:15	artur_figueiredo_1		Collection properties updated	Publication Code updated from Contextual content to not specified.
10-Sep-2013 12:07	xdmsdoc	7.0	Reference information for products that apply to this document has been updated	
10-Sep-2013 11:53	xdmsdoc		Reference information for products that apply to this collection has been updated	
05-Sep-2013 18:22	xdmsdoc	7.0	Document extracted on cds+	
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04-Sep-2013 00:20	xdmsdoc		Reference information for products that apply to this collection has been updated	
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19-Jul-2013 09:51	xdmsdoc		Reference information for products that apply to this collection has been updated	
10-Jul-2013 03:52	xdmsdoc	7.0	Reference information for products that apply to this document has been updated	
10-Jul-2013 02:55	xdmsdoc		Reference information for products that apply to this collection has been updated	
21-Jun-2013 03:30	xdmsdoc	7.0	Document extracted on cds+	
21-Jun-2013 02:40	xdmsdoc	7.0	Reference information for products that apply to this document has been updated	
21-Jun-2013 01:45	xdmsdoc		Reference information for products that apply to this collection has been updated	
20-Jun-2013 09:09	xdmsdoc	7.0	Document extracted on cds+	
20-Jun-2013 02:47	xdmsdoc	7.0	Reference information for products that apply to this document has been updated	
20-Jun-2013 01:51	xdmsdoc		Reference information for products that apply to this collection has been updated	
14-Jun-2013 02:20	xdmsdoc	7.0	Document extracted on cds+	
14-Jun-2013 01:32	xdmsdoc	7.0	Reference information for products that apply to this document has been updated	
14-Jun-2013 01:24	xdmsdoc		Reference information for products that apply to this collection has been updated	
11-Jun-2013 09:25	xdmsdoc	7.0	Document extracted on cds+	
11-Jun-2013 01:47	xdmsdoc	7.0	Reference information for products that apply to this document has been updated	
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29-May-2013 18:22	xdmsdoc	7.0	Document extracted on cds+	
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19-Apr-2013 01:42	xdmsdoc	7.0	Reference information for products that apply to this document has been updated
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13-Apr-2013 05:10	xdmsdoc		Reference information for products that apply to this collection has been updated
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27-Mar-2013 07:30	xdmsdoc	7.0	Document extracted on cds+
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28-Feb-2013 11:06	xdmsdoc	7.0	Reference information for products that apply to this document has been updated
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15-Feb-2013 16:54	randy_brown	7.0	Current task Approve completed and workflow completed	pass
15-Feb-2013 16:54	randy_brown	7.0	Version promoted to FINAL	
15-Feb-2013 16:48	randy_brown	7.0	Current task Approve moved to personal inbox of user randy_brown	
15-Feb-2013 12:26	tom_gorman	7.0	Current task Modify Content completed and document forwarded to task Approve	TG - Review edit
15-Feb-2013 12:26	tom_gorman	7.0	Version promoted to In Review	
15-Feb-2013 12:23	tom_gorman	7.0	New content checked-in	TG - Review edit
11-Feb-2013 16:35	tom_gorman	7.0	Document assigned to the first task Modify Content of workflow Modify Content	
11-Feb-2013 16:35	tom_gorman	7.0	New WIP version created	
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09-Sep-2010 17:18	xdmsdoc		Reference information for products that apply to this collection has been updated
09-Sep-2010 01:19	xdmsdoc	6.0	Reference information for products that apply to this document has been updated

09-Sep-2010 01:13	xdmsdoc		Reference information for products that apply to this collection has been updated	
08-Sep-2010 19:27	xdmsdoc	6.0	Document extracted by cds_plus	
08-Sep-2010 18:20	xdmsdoc	6.0	Reference information for products that apply to this document has been updated	
08-Sep-2010 17:18	xdmsdoc		Reference information for products that apply to this collection has been updated	
05-Sep-2010 18:05	xdmsdoc	6.0	Reference information for products that apply to this document has been updated	
05-Sep-2010 17:28	xdmsdoc		Reference information for products that apply to this collection has been updated	
04-Sep-2010 11:19	xdmsdoc	6.0	Document extracted by cds_plus	
03-Sep-2010 17:57	xdmsdoc	6.0	Reference information for products that apply to this document has been updated	
03-Sep-2010 17:28	xdmsdoc		Reference information for products that apply to this collection has been updated	
01-Sep-2010 23:29	xdmsdoc	6.0	Document extracted by cds_plus	
01-Sep-2010 19:14	xdmsdoc	6.0	Reference information for products that apply to this document has been updated	
01-Sep-2010 19:10	xdmsdoc		Reference information for products that apply to this collection has been updated	
01-Sep-2010 18:03	xdmsdoc	6.0	Reference information for products that apply to this document has been updated	
01-Sep-2010 17:20	xdmsdoc		Reference information for products that apply to this collection has been updated	
31-Aug-2010 23:43	xdmsdoc	6.0	Document extracted by cds_plus	
31-Aug-2010 17:55	xdmsdoc	6.0	Reference information for products that apply to this document has been updated	
31-Aug-2010 17:19	xdmsdoc		Reference information for products that apply to this collection has been updated	
29-Aug-2010 05:34	xdmsdoc	6.0	Document extracted by cds_plus	
28-Aug-2010 17:26	xdmsdoc	6.0	Reference information for products that apply to this document has been updated	
28-Aug-2010 16:51	xdmsdoc		Reference information for products that apply to this collection has been updated	
27-Aug-2010 18:54	xdmsdoc	6.0	Reference information for products that apply to this document has been updated	
27-Aug-2010 17:58	xdmsdoc		Reference information for products that apply to this collection has been updated	
25-Aug-2010 21:23	xdmsdoc	6.0	Document extracted by cds_plus	
25-Aug-2010 20:34	xdmsdoc	6.0	Reference information for products that apply to this document has been updated	
25-Aug-2010 19:52	xdmsdoc		Reference information for products that apply to this collection has been updated	
24-Aug-2010 19:12	xdmsdoc	6.0	Reference information for products that apply to this document has been updated	
24-Aug-2010 18:33	xdmsdoc		Reference information for products that apply to this collection has been updated	
23-Aug-2010 10:16	xdmsdoc	6.0	Document extracted by cds_plus	
23-Aug-2010 10:15	xdmsdoc	6.0	Document extracted by cds_plus	
23-Aug-2010 10:15	wesley_dale	6.0	Modified Business Defined Properties for this Document.	HP Notebook PCs - HP Battery Alert Appears Before Windows Starts
23-Aug-2010 10:15	wesley_dale	6.0	FINAL version of this document has been affected by an update of shared properties on another instance or version.	Main Component updated from not specified to power. Main Component Details updated from not specified to battery.
23-Aug-2010 10:15	wesley_dale	6.0	FINAL version of this document has been affected by a direct update of its properties.	Main Component updated from not specified to power. Main Component Details updated from not specified to battery.
23-Aug-2010 10:15	wesley_dale		Collection properties updated	Main Component updated from not specified to power. Main Component Details updated from not specified to battery.
23-Aug-2010	wesley_dale	6.0	FINAL version of this document has been affected by a direct	

10:15			update of its properties.	
23-Aug-2010 10:15	wesley_dale	6.0	Object properties updated	Search keywords updated from EFI, UEFI, Vista, battery, capacity, error message to 601, 602, EFI, UEFI, Vista, battery, capacity,
23-Aug-2010 10:14	wesley_dale	6.0	Current task Modify Content completed and workflow completed	added tables and faq sections
23-Aug-2010 10:14	wesley_dale	6.0	Version promoted to FINAL	
23-Aug-2010 10:14	wesley_dale	6.0	Version promoted to In Review	
23-Aug-2010 10:14	wesley_dale	6.0	Object properties updated	Set the LT processing flag;. Full Title updated.
23-Aug-2010 10:14	wesley_dale	6.0	New content checked-in	added tables and faq sections
23-Aug-2010 09:46	wesley_dale	6.0	Document assigned to the first task Modify Content of workflow Modify Content	
23-Aug-2010 09:46	wesley_dale	6.0	New WIP version created	
21-Aug-2010 19:29	xdmsdoc	5.0	Reference information for products that apply to this document has been updated	
21-Aug-2010 18:34	xdmsdoc		Reference information for products that apply to this collection has been updated	
20-Aug-2010 01:41	xdmsdoc	5.0	Reference information for products that apply to this document has been updated	
20-Aug-2010 01:30	xdmsdoc		Reference information for products that apply to this collection has been updated	
19-Aug-2010 01:27	xdmsdoc	5.0	Reference information for products that apply to this document has been updated	
19-Aug-2010 01:21	xdmsdoc		Reference information for products that apply to this collection has been updated	
18-Aug-2010 21:44	xdmsdoc	5.0	Document extracted by cds_plus	
18-Aug-2010 20:46	xdmsdoc	5.0	Reference information for products that apply to this document has been updated	
18-Aug-2010 19:58	xdmsdoc		Reference information for products that apply to this collection has been updated	
17-Aug-2010 21:22	xdmsdoc	5.0	Reference information for products that apply to this document has been updated	
17-Aug-2010 20:35	xdmsdoc		Reference information for products that apply to this collection has been updated	
15-Aug-2010 02:02	xdmsdoc	5.0	Document extracted by cds_plus	
14-Aug-2010 18:29	xdmsdoc	5.0	Reference information for products that apply to this document has been updated	
14-Aug-2010 17:42	xdmsdoc		Reference information for products that apply to this collection has been updated	
13-Aug-2010 19:12	xdmsdoc	5.0	Reference information for products that apply to this document has been updated	
13-Aug-2010 18:35	xdmsdoc		Reference information for products that apply to this collection has been updated	
13-Aug-2010 10:28	xdmsdoc	5.0	Document extracted by cds_plus	
13-Aug-2010 10:27	wesley_dale	5.0	Current task Modify Content completed and workflow completed	It removed link to old document
13-Aug-2010 10:27	wesley_dale	5.0	Version promoted to FINAL	
13-Aug-2010 10:27	wesley_dale	5.0	Version promoted to In Review	
13-Aug-2010 10:27	wesley_dale	5.0	New content checked-in	It removed link to old document
13-Aug-2010 10:26	wesley_dale	5.0	Document assigned to the first task Modify Content of workflow Modify Content	
13-Aug-2010 10:26	wesley_dale	5.0	New WIP version created	
13-Aug-2010 05:00	xdmsdoc	4.1	Document extracted by cds_plus	
13-Aug-2010 01:30	xdmsdoc	4.1	Reference information for products that apply to this document has been updated	
13-Aug-2010	xdmsdoc		Reference information for products that apply to this	

01:24			collection has been updated
12-Aug-2010 19:12	xdmsdoc	4.1	Reference information for products that apply to this document has been updated
12-Aug-2010 18:40	xdmsdoc		Reference information for products that apply to this collection has been updated
12-Aug-2010 02:43	xdmsdoc	4.1	Document extracted by cds_plus
12-Aug-2010 01:22	xdmsdoc	4.1	Reference information for products that apply to this document has been updated
12-Aug-2010 01:15	xdmsdoc		Reference information for products that apply to this collection has been updated
11-Aug-2010 19:11	xdmsdoc	4.1	Reference information for products that apply to this document has been updated
11-Aug-2010 18:43	xdmsdoc		Reference information for products that apply to this collection has been updated
10-Aug-2010 20:18	xdmsdoc	4.1	Reference information for products that apply to this document has been updated
10-Aug-2010 19:25	xdmsdoc		Reference information for products that apply to this collection has been updated
07-Aug-2010 20:26	xdmsdoc	4.1	Document extracted by cds_plus
07-Aug-2010 18:41	xdmsdoc	4.1	Reference information for products that apply to this document has been updated
07-Aug-2010 17:57	xdmsdoc		Reference information for products that apply to this collection has been updated
06-Aug-2010 18:53	xdmsdoc	4.1	Reference information for products that apply to this document has been updated
06-Aug-2010 18:19	xdmsdoc		Reference information for products that apply to this collection has been updated
05-Aug-2010 19:04	xdmsdoc	4.1	Reference information for products that apply to this document has been updated
05-Aug-2010 18:31	xdmsdoc		Reference information for products that apply to this collection has been updated
04-Aug-2010 19:27	xdmsdoc	4.1	Reference information for products that apply to this document has been updated
04-Aug-2010 18:44	xdmsdoc		Reference information for products that apply to this collection has been updated
03-Aug-2010 20:35	xdmsdoc	4.1	Reference information for products that apply to this document has been updated
03-Aug-2010 19:50	xdmsdoc		Reference information for products that apply to this collection has been updated
02-Aug-2010 22:16	xdmsdoc	4.1	Document extracted by cds_plus
02-Aug-2010 19:19	xdmsdoc	4.1	Reference information for products that apply to this document has been updated
02-Aug-2010 19:13	xdmsdoc		Reference information for products that apply to this collection has been updated
01-Aug-2010 01:51	xdmsdoc	4.1	Document extracted by cds_plus
31-Jul-2010 18:34	xdmsdoc	4.1	Reference information for products that apply to this document has been updated
31-Jul-2010 17:31	xdmsdoc		Reference information for products that apply to this collection has been updated
30-Jul-2010 01:24	xdmsdoc	4.1	Reference information for products that apply to this document has been updated
30-Jul-2010 01:16	xdmsdoc		Reference information for products that apply to this collection has been updated
29-Jul-2010 19:39	xdmsdoc	4.1	Reference information for products that apply to this document has been updated
29-Jul-2010 19:04	xdmsdoc		Reference information for products that apply to this collection has been updated
28-Jul-2010 18:38	xdmsdoc	4.1	Reference information for products that apply to this document has been updated
28-Jul-2010 18:14	xdmsdoc		Reference information for products that apply to this collection has been updated
27-Jul-2010 13:21	xdmsdoc	4.1	Reference information for products that apply to this document has been updated
27-Jul-2010	xdmsdoc		Reference information for products that apply to this

13:14			collection has been updated
24-Jul-2010 23:07	xdmsdoc	4.1	Document extracted by cds_plus
24-Jul-2010 17:09	xdmsdoc	4.1	Reference information for products that apply to this document has been updated
24-Jul-2010 16:43	xdmsdoc		Reference information for products that apply to this collection has been updated
24-Jul-2010 01:56	xdmsdoc	4.1	Document extracted by cds_plus
23-Jul-2010 19:24	xdmsdoc	4.1	Reference information for products that apply to this document has been updated
23-Jul-2010 19:15	xdmsdoc		Reference information for products that apply to this collection has been updated
23-Jul-2010 18:13	xdmsdoc	4.1	Reference information for products that apply to this document has been updated
23-Jul-2010 17:47	xdmsdoc		Reference information for products that apply to this collection has been updated
22-Jul-2010 19:09	xdmsdoc	4.1	Reference information for products that apply to this document has been updated
22-Jul-2010 18:36	xdmsdoc		Reference information for products that apply to this collection has been updated
22-Jul-2010 01:30	xdmsdoc	4.1	Reference information for products that apply to this document has been updated
22-Jul-2010 01:17	xdmsdoc		Reference information for products that apply to this collection has been updated
21-Jul-2010 18:52	xdmsdoc	4.1	Reference information for products that apply to this document has been updated
21-Jul-2010 18:20	xdmsdoc		Reference information for products that apply to this collection has been updated
20-Jul-2010 19:20	xdmsdoc	4.1	Reference information for products that apply to this document has been updated
20-Jul-2010 18:39	xdmsdoc		Reference information for products that apply to this collection has been updated
17-Jul-2010 17:59	xdmsdoc	4.1	Reference information for products that apply to this document has been updated
17-Jul-2010 17:08	xdmsdoc		Reference information for products that apply to this collection has been updated
16-Jul-2010 18:16	xdmsdoc	4.1	Reference information for products that apply to this document has been updated
16-Jul-2010 17:45	xdmsdoc		Reference information for products that apply to this collection has been updated
16-Jul-2010 01:52	xdmsdoc	4.1	Document extracted by cds_plus
16-Jul-2010 01:23	xdmsdoc	4.1	Reference information for products that apply to this document has been updated
16-Jul-2010 01:15	xdmsdoc		Reference information for products that apply to this collection has been updated
15-Jul-2010 18:50	xdmsdoc	4.1	Reference information for products that apply to this document has been updated
15-Jul-2010 18:20	xdmsdoc		Reference information for products that apply to this collection has been updated
13-Jul-2010 18:36	xdmsdoc	4.1	Reference information for products that apply to this document has been updated
13-Jul-2010 18:01	xdmsdoc		Reference information for products that apply to this collection has been updated
10-Jul-2010 22:50	xdmsdoc	4.1	Document extracted by cds_plus
10-Jul-2010 17:10	xdmsdoc	4.1	Reference information for products that apply to this document has been updated
10-Jul-2010 16:35	xdmsdoc		Reference information for products that apply to this collection has been updated
09-Jul-2010 18:40	xdmsdoc	4.1	Document extracted by cds_plus
08-Jul-2010 18:42	xdmsdoc	4.1	Reference information for products that apply to this document has been updated
08-Jul-2010 17:57	xdmsdoc		Reference information for products that apply to this collection has been updated
07-Jul-2010	xdmsdoc	4.1	Reference information for products that apply to this

13:53			document has been updated	
07-Jul-2010 13:46	xdmsdoc		Reference information for products that apply to this collection has been updated	
07-Jul-2010 07:03	xdmsdoc	4.1	Document extracted by cds_plus	
06-Jul-2010 06:16	xdmsdoc	4.1	Reference information for products that apply to this document has been updated	
06-Jul-2010 00:45	xdmsdoc		Reference information for products that apply to this collection has been updated	
02-Jul-2010 14:51	xdmsdoc	4.1	Document extracted by cds_plus	
01-Jul-2010 18:56	xdmsdoc	4.1	Reference information for products that apply to this document has been updated	
01-Jul-2010 18:09	xdmsdoc		Reference information for products that apply to this collection has been updated	
30-Jun-2010 21:17	xdmsdoc	4.1	Document extracted by cds_plus	
30-Jun-2010 19:22	xdmsdoc	4.1	Reference information for products that apply to this document has been updated	
30-Jun-2010 19:13	xdmsdoc		Reference information for products that apply to this collection has been updated	
29-Jun-2010 14:54	xdmsdoc	4.1	Document extracted by cds_plus	
29-Jun-2010 14:47	wesley_dale	4.1	FINAL version of this document has been affected by an update of shared properties on another instance or version.	Products updated.
29-Jun-2010 14:47	wesley_dale	4.1	FINAL version of this document has been affected by a direct update of its properties.	Products updated.
29-Jun-2010 14:47	wesley_dale		Collection properties updated	Products updated.
28-Jun-2010 14:41	xdmsdoc	4.1	Document extracted by cds_plus	
28-Jun-2010 14:36	michael_steinbach	4.1	Current task Modify Content completed and workflow completed	Released. EFI Topic Maint. Minor text changes, changed link to EFI trailhead. Re-LT
28-Jun-2010 14:35	michael_steinbach	4.1	Version promoted to FINAL	
28-Jun-2010 14:35	michael_steinbach	4.1	Version promoted to In Review	
28-Jun-2010 14:35	michael_steinbach	4.1	New content checked-in	Released. EFI Topic Maint. Minor text changes, changed link to EFI trailhead. Re-LT
28-Jun-2010 13:58	michael_steinbach	4.1	New WIP version created	
28-Jun-2010 13:58	michael_steinbach	4.0	Current task Modify Content moved to personal inbox of user michael_steinbach	
26-Jun-2010 06:07	xdmsdoc	3.0	Document extracted by cds_plus	
25-Jun-2010 19:13	xdmsdoc	3.0	Reference information for products that apply to this document has been updated	
25-Jun-2010 17:58	xdmsdoc		Reference information for products that apply to this collection has been updated	
24-Jun-2010 12:55	xdmsdoc	3.0	Document extracted by cds_plus	
24-Jun-2010 10:43	wesley_dale	3.0	FINAL version of this document has been affected by an update of shared properties on another instance or version.	Symptom updated from not specified to error message.
24-Jun-2010 10:43	wesley_dale	3.0	FINAL version of this document has been affected by a direct update of its properties.	Symptom updated from not specified to error message.
24-Jun-2010 10:43	wesley_dale		Collection properties updated	Symptom updated from not specified to error message.
23-Jun-2010 19:10	xdmsdoc	3.0	Reference information for products that apply to this document has been updated	
23-Jun-2010 17:34	xdmsdoc		Reference information for products that apply to this collection has been updated	
22-Jun-2010 21:00	xdmsdoc	3.0	Document extracted by cds_plus	
22-Jun-2010 18:30	xdmsdoc	3.0	Reference information for products that apply to this document has been updated	
22-Jun-2010 17:19	xdmsdoc		Reference information for products that apply to this collection has been updated	

22-Jun-2010 14:28	jennifer_moses	4.0	Version promoted to In Review	
22-Jun-2010 14:28	jennifer_moses	4.0	Current task Modify Content moved back to group inbox of group cmg031_cmgtechwriters_group	HOLD UEFI Topic Maint
22-Jun-2010 14:28	jennifer_moses	4.0	New content checked-in	HOLD UEFI Topic Maint
22-Jun-2010 13:33	jennifer_moses	4.0	Object properties updated	Search keywords updated from EFI, Vista, battery, capacity, error message to EFI, UEFI, Vista, battery, capacity, error message.
22-Jun-2010 13:26	jennifer_moses	4.0	Document assigned to the first task Modify Content of workflow Modify Content	
22-Jun-2010 13:26	jennifer_moses	4.0	New WIP version created	
19-Jun-2010 05:38	xdmsdoc	3.0	Document extracted by cds_plus	
18-Jun-2010 17:55	xdmsdoc	3.0	Reference information for products that apply to this document has been updated	
18-Jun-2010 17:25	xdmsdoc		Reference information for products that apply to this collection has been updated	
17-Jun-2010 18:55	xdmsdoc	3.0	Reference information for products that apply to this document has been updated	
17-Jun-2010 17:33	xdmsdoc		Reference information for products that apply to this collection has been updated	
17-Jun-2010 01:20	xdmsdoc	3.0	Reference information for products that apply to this document has been updated	
17-Jun-2010 01:11	xdmsdoc		Reference information for products that apply to this collection has been updated	
17-Jun-2010 00:46	xdmsdoc	3.0	Document extracted by cds_plus	
16-Jun-2010 19:01	xdmsdoc	3.0	Reference information for products that apply to this document has been updated	
16-Jun-2010 17:51	xdmsdoc		Reference information for products that apply to this collection has been updated	
15-Jun-2010 20:07	xdmsdoc	3.0	Document extracted by cds_plus	
15-Jun-2010 18:46	xdmsdoc	3.0	Reference information for products that apply to this document has been updated	
15-Jun-2010 17:47	xdmsdoc		Reference information for products that apply to this collection has been updated	
13-Jun-2010 02:14	xdmsdoc	3.0	Document extracted by cds_plus	
12-Jun-2010 17:57	xdmsdoc	3.0	Reference information for products that apply to this document has been updated	
12-Jun-2010 16:48	xdmsdoc		Reference information for products that apply to this collection has been updated	
12-Jun-2010 05:11	xdmsdoc	3.0	Document extracted by cds_plus	
11-Jun-2010 20:17	xdmsdoc	3.0	Reference information for products that apply to this document has been updated	
11-Jun-2010 19:02	xdmsdoc		Reference information for products that apply to this collection has been updated	
11-Jun-2010 00:34	xdmsdoc	3.0	Document extracted by cds_plus	
10-Jun-2010 18:47	xdmsdoc	3.0	Reference information for products that apply to this document has been updated	
10-Jun-2010 17:51	xdmsdoc		Reference information for products that apply to this collection has been updated	
10-Jun-2010 00:07	xdmsdoc	3.0	Document extracted by cds_plus	
09-Jun-2010 18:03	xdmsdoc	3.0	Reference information for products that apply to this document has been updated	
09-Jun-2010 17:41	xdmsdoc		Reference information for products that apply to this collection has been updated	
09-Jun-2010 05:49	xdmsdoc	3.0	Document extracted by cds_plus	
08-Jun-2010 18:38	xdmsdoc	3.0	Reference information for products that apply to this document has been updated	
08-Jun-2010	xdmsdoc		Reference information for products that apply to this	

17:13			collection has been updated
05-Jun-2010 06:11	xdmsdoc	3.0	Document extracted by cds_plus
04-Jun-2010 18:47	xdmsdoc	3.0	Reference information for products that apply to this document has been updated
04-Jun-2010 17:49	xdmsdoc		Reference information for products that apply to this collection has been updated
03-Jun-2010 19:16	xdmsdoc	3.0	Reference information for products that apply to this document has been updated
03-Jun-2010 19:10	xdmsdoc		Reference information for products that apply to this collection has been updated
03-Jun-2010 17:35	xdmsdoc	3.0	Reference information for products that apply to this document has been updated
03-Jun-2010 17:09	xdmsdoc		Reference information for products that apply to this collection has been updated
02-Jun-2010 21:52	xdmsdoc	3.0	Document extracted by cds_plus
02-Jun-2010 18:39	xdmsdoc	3.0	Reference information for products that apply to this document has been updated
02-Jun-2010 17:34	xdmsdoc		Reference information for products that apply to this collection has been updated
30-May-2010 03:32	xdmsdoc	3.0	Document extracted by cds_plus
29-May-2010 18:04	xdmsdoc	3.0	Reference information for products that apply to this document has been updated
29-May-2010 17:36	xdmsdoc		Reference information for products that apply to this collection has been updated
29-May-2010 06:35	xdmsdoc	3.0	Document extracted by cds_plus
29-May-2010 01:26	xdmsdoc	3.0	Reference information for products that apply to this document has been updated
29-May-2010 01:10	xdmsdoc		Reference information for products that apply to this collection has been updated
28-May-2010 07:44	xdmsdoc	3.0	Document extracted by cds_plus
27-May-2010 18:57	xdmsdoc	3.0	Reference information for products that apply to this document has been updated
27-May-2010 17:38	xdmsdoc		Reference information for products that apply to this collection has been updated
27-May-2010 02:54	xdmsdoc	3.0	Document extracted by cds_plus
26-May-2010 19:50	xdmsdoc	3.0	Reference information for products that apply to this document has been updated
26-May-2010 18:20	xdmsdoc		Reference information for products that apply to this collection has been updated
22-May-2010 02:44	xdmsdoc	3.0	Document extracted by cds_plus
21-May-2010 18:03	xdmsdoc	3.0	Reference information for products that apply to this document has been updated
21-May-2010 17:39	xdmsdoc		Reference information for products that apply to this collection has been updated
20-May-2010 03:26	xdmsdoc	3.0	Document extracted by cds_plus
19-May-2010 17:46	xdmsdoc	3.0	Reference information for products that apply to this document has been updated
19-May-2010 17:24	xdmsdoc		Reference information for products that apply to this collection has been updated
19-May-2010 16:53	xdmsdoc	3.0	Document extracted by cds_plus
18-May-2010 18:30	xdmsdoc	3.0	Reference information for products that apply to this document has been updated
18-May-2010 17:57	xdmsdoc		Reference information for products that apply to this collection has been updated
15-May-2010 04:58	xdmsdoc	3.0	Document extracted by cds_plus
14-May-2010 17:31	xdmsdoc	3.0	Reference information for products that apply to this document has been updated
14-May-2010	xdmsdoc		Reference information for products that apply to this

16:59			collection has been updated
13-May-2010 23:57	xdmsdoc	3.0	Document extracted by cds_plus
13-May-2010 17:02	xdmsdoc	3.0	Reference information for products that apply to this document has been updated
13-May-2010 16:33	xdmsdoc		Reference information for products that apply to this collection has been updated
13-May-2010 04:01	xdmsdoc	3.0	Document extracted by cds_plus
12-May-2010 18:37	xdmsdoc	3.0	Reference information for products that apply to this document has been updated
12-May-2010 17:52	xdmsdoc		Reference information for products that apply to this collection has been updated
08-May-2010 18:49	xdmsdoc	3.0	Document extracted by cds_plus
08-May-2010 18:08	xdmsdoc	3.0	Reference information for products that apply to this document has been updated
08-May-2010 17:45	xdmsdoc		Reference information for products that apply to this collection has been updated
07-May-2010 20:27	xdmsdoc	3.0	Document extracted by cds_plus
07-May-2010 17:20	xdmsdoc	3.0	Reference information for products that apply to this document has been updated
07-May-2010 16:56	xdmsdoc		Reference information for products that apply to this collection has been updated
07-May-2010 08:20	xdmsdoc	3.0	Document extracted by cds_plus
06-May-2010 18:52	xdmsdoc	3.0	Reference information for products that apply to this document has been updated
06-May-2010 18:46	xdmsdoc		Reference information for products that apply to this collection has been updated
06-May-2010 17:48	xdmsdoc	3.0	Reference information for products that apply to this document has been updated
06-May-2010 17:19	xdmsdoc		Reference information for products that apply to this collection has been updated
06-May-2010 07:21	xdmsdoc	3.0	Document extracted by cds_plus
05-May-2010 16:41	xdmsdoc	3.0	Reference information for products that apply to this document has been updated
05-May-2010 16:23	xdmsdoc		Reference information for products that apply to this collection has been updated
05-May-2010 08:45	xdmsdoc	3.0	Document extracted by cds_plus
04-May-2010 18:21	xdmsdoc	3.0	Reference information for products that apply to this document has been updated
04-May-2010 17:56	xdmsdoc		Reference information for products that apply to this collection has been updated
03-May-2010 21:16	xdmsdoc	3.0	Document extracted by cds_plus
03-May-2010 17:04	xdmsdoc	3.0	Reference information for products that apply to this document has been updated
03-May-2010 16:56	xdmsdoc		Reference information for products that apply to this collection has been updated
01-May-2010 22:47	xdmsdoc	3.0	Document extracted by cds_plus
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19-Oct-2009 10:08	wesley_dale	3.0	FINAL version of this document has been affected by a direct update of its properties.	Products updated.
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06-Dec-2008 07:55	nicklas_sprouffske	3.0	Document extracted by cds_plus
05-Dec-2008 15:03	nicklas_sprouffske	3.0	Document extracted by cds_plus
04-Dec-2008 14:40	xdmsdoc	3.0	Reference information for products that apply to this document has been updated
04-Dec-2008 14:21	xdmsdoc		Reference information for products that apply to this collection has been updated
02-Dec-2008 08:43	xdmsdoc	3.0	Reference information for products that apply to this document has been updated
02-Dec-2008 08:24	xdmsdoc		Reference information for products that apply to this collection has been updated
27-Nov-2008 08:13	xdmsdoc	3.0	Reference information for products that apply to this document has been updated
27-Nov-2008 07:54	xdmsdoc		Reference information for products that apply to this collection has been updated
26-Nov-2008 08:21	xdmsdoc	3.0	Reference information for products that apply to this document has been updated
26-Nov-2008 08:07	xdmsdoc		Reference information for products that apply to this collection has been updated
25-Nov-2008 03:55	xdmsdoc	3.0	Reference information for products that apply to this document has been updated
25-Nov-2008 03:34	xdmsdoc		Reference information for products that apply to this collection has been updated
22-Nov-2008 07:56	xdmsdoc	3.0	Reference information for products that apply to this document has been updated
22-Nov-2008 07:39	xdmsdoc		Reference information for products that apply to this collection has been updated
21-Nov-2008 07:52	xdmsdoc	3.0	Reference information for products that apply to this document has been updated
21-Nov-2008 07:39	xdmsdoc		Reference information for products that apply to this collection has been updated
20-Nov-2008 17:37	nicklas_sprouffske	3.0	Document extracted by cds_plus
20-Nov-2008 12:15	xdmsdoc	3.0	Reference information for products that apply to this document has been updated
20-Nov-2008 12:11	xdmsdoc		Reference information for products that apply to this collection has been updated
20-Nov-2008 08:50	xdmsdoc	3.0	Reference information for products that apply to this document has been updated
20-Nov-2008 08:32	xdmsdoc		Reference information for products that apply to this collection has been updated
19-Nov-2008 15:52	nicklas_sprouffske	3.0	Document extracted by cds_plus
19-Nov-2008 08:26	xdmsdoc	3.0	Reference information for products that apply to this document has been updated
19-Nov-2008 08:06	xdmsdoc		Reference information for products that apply to this collection has been updated
18-Nov-2008 14:11	nicklas_sprouffske	3.0	Document extracted by cds_plus
17-Nov-2008 18:13	xdmsdoc	3.0	Reference information for products that apply to this document has been updated
17-Nov-2008 18:11	xdmsdoc		Reference information for products that apply to this collection has been updated
16-Nov-2008 15:26	nicklas_sprouffske	3.0	Document extracted by cds_plus
14-Nov-2008 09:10	nicklas_sprouffske	3.0	Document extracted by cds_plus
14-Nov-2008 08:00	xdmsdoc	3.0	Reference information for products that apply to this document has been updated
14-Nov-2008 07:46	xdmsdoc		Reference information for products that apply to this collection has been updated
13-Nov-2008 16:21	nicklas_sprouffske	3.0	Document extracted by cds_plus
13-Nov-2008 07:50	xdmsdoc	3.0	Reference information for products that apply to this document has been updated
13-Nov-2008 07:38	xdmsdoc		Reference information for products that apply to this collection has been updated

12-Nov-2008 11:15	nicklas_sprouffske	3.0	Document extracted by cds_plus	
12-Nov-2008 10:27	wesley_dale	3.0	FINAL version of this document has been affected by a direct update of its properties.	User Task updated from not specified to fix problem. User Task Details updated from not specified to startup.
12-Nov-2008 10:27	wesley_dale		Collection properties updated	User Task updated from not specified to fix problem. User Task Details updated from not specified to startup.
12-Nov-2008 10:26	wesley_dale	3.0	FINAL version of this document has been affected by a direct update of its properties.	Publication Code updated from to Contextual content.
12-Nov-2008 10:26	wesley_dale		Collection properties updated	Publication Code updated from to Contextual content.
12-Nov-2008 10:22	wesley_dale	3.0	FINAL version of this document has been affected by a direct update of its properties.	Products updated.
12-Nov-2008 10:22	wesley_dale		Collection properties updated	Products updated.
12-Nov-2008 08:43	xdmsdoc	3.0	Reference information for products that apply to this document has been updated	
12-Nov-2008 08:22	xdmsdoc		Reference information for products that apply to this collection has been updated	
09-Nov-2008 07:55	xdmsdoc	3.0	Reference information for products that apply to this document has been updated	
09-Nov-2008 07:40	xdmsdoc		Reference information for products that apply to this collection has been updated	
05-Nov-2008 10:09	xdmsdoc	3.0	Reference information for products that apply to this document has been updated	
05-Nov-2008 09:44	xdmsdoc		Reference information for products that apply to this collection has been updated	
04-Nov-2008 10:53	xdmsdoc	3.0	Reference information for products that apply to this document has been updated	
04-Nov-2008 10:41	xdmsdoc		Reference information for products that apply to this collection has been updated	
29-Oct-2008 10:55	xdmsdoc	3.0	Reference information for products that apply to this document has been updated	
29-Oct-2008 10:31	xdmsdoc		Reference information for products that apply to this collection has been updated	
24-Oct-2008 09:07	xdmsdoc	3.0	Reference information for products that apply to this document has been updated	
24-Oct-2008 08:53	xdmsdoc		Reference information for products that apply to this collection has been updated	
23-Oct-2008 10:01	xdmsdoc	3.0	Reference information for products that apply to this document has been updated	
23-Oct-2008 09:45	xdmsdoc		Reference information for products that apply to this collection has been updated	
21-Oct-2008 10:37	xdmsdoc	3.0	Reference information for products that apply to this document has been updated	
21-Oct-2008 10:16	xdmsdoc		Reference information for products that apply to this collection has been updated	
16-Oct-2008 09:46	xdmsdoc	3.0	Reference information for products that apply to this document has been updated	
16-Oct-2008 09:27	xdmsdoc		Reference information for products that apply to this collection has been updated	
09-Oct-2008 13:08	xdmsdoc	3.0	Reference information for products that apply to this document has been updated	
09-Oct-2008 12:47	xdmsdoc		Reference information for products that apply to this collection has been updated	
07-Oct-2008 09:50	xdmsdoc	3.0	Reference information for products that apply to this document has been updated	
07-Oct-2008 09:32	xdmsdoc		Reference information for products that apply to this collection has been updated	
02-Oct-2008 04:37	xdmsdoc	3.0	Reference information for products that apply to this document has been updated	
02-Oct-2008 04:21	xdmsdoc		Reference information for products that apply to this collection has been updated	
01-Oct-2008 04:25	xdmsdoc	3.0	Reference information for products that apply to this document has been updated	
01-Oct-2008 04:09	xdmsdoc		Reference information for products that apply to this collection has been updated	
30-Sep-2008 09:40	xdmsdoc	3.0	Reference information for products that apply to this document has been updated	

30-Sep-2008 09:25	xdmsdoc		Reference information for products that apply to this collection has been updated
25-Sep-2008 09:36	xdmsdoc	3.0	Reference information for products that apply to this document has been updated
25-Sep-2008 09:18	xdmsdoc		Reference information for products that apply to this collection has been updated
23-Sep-2008 06:38	xdmsdoc	3.0	Reference information for products that apply to this document has been updated
23-Sep-2008 05:36	xdmsdoc		Reference information for products that apply to this collection has been updated
18-Sep-2008 09:35	xdmsdoc	3.0	Reference information for products that apply to this document has been updated
18-Sep-2008 09:16	xdmsdoc		Reference information for products that apply to this collection has been updated
16-Sep-2008 12:19	xdmsdoc	3.0	Reference information for products that apply to this document has been updated
16-Sep-2008 11:10	xdmsdoc		Reference information for products that apply to this collection has been updated
12-Sep-2008 09:23	xdmsdoc	3.0	Reference information for products that apply to this document has been updated
12-Sep-2008 09:05	xdmsdoc		Reference information for products that apply to this collection has been updated
10-Sep-2008 11:45	xdmsdoc	3.0	Reference information for products that apply to this document has been updated
10-Sep-2008 11:11	xdmsdoc		Reference information for products that apply to this collection has been updated
04-Sep-2008 21:26	xdmsdoc	3.0	Reference information for products that apply to this document has been updated
04-Sep-2008 20:56	xdmsdoc		Reference information for products that apply to this collection has been updated
30-Aug-2008 20:50	xdmsdoc	3.0	Reference information for products that apply to this document has been updated
30-Aug-2008 20:41	xdmsdoc		Reference information for products that apply to this collection has been updated
29-Aug-2008 21:33	xdmsdoc	3.0	Reference information for products that apply to this document has been updated
29-Aug-2008 21:14	xdmsdoc		Reference information for products that apply to this collection has been updated
27-Aug-2008 22:18	xdmsdoc	3.0	Reference information for products that apply to this document has been updated
27-Aug-2008 21:55	xdmsdoc		Reference information for products that apply to this collection has been updated
26-Aug-2008 22:50	xdmsdoc	3.0	Reference information for products that apply to this document has been updated
26-Aug-2008 22:25	xdmsdoc		Reference information for products that apply to this collection has been updated
23-Aug-2008 20:50	xdmsdoc	3.0	Reference information for products that apply to this document has been updated
23-Aug-2008 20:43	xdmsdoc		Reference information for products that apply to this collection has been updated
16-Aug-2008 20:58	xdmsdoc	3.0	Reference information for products that apply to this document has been updated
16-Aug-2008 20:45	xdmsdoc		Reference information for products that apply to this collection has been updated
14-Aug-2008 22:11	xdmsdoc	3.0	Reference information for products that apply to this document has been updated
14-Aug-2008 21:47	xdmsdoc		Reference information for products that apply to this collection has been updated
09-Aug-2008 21:22	xdmsdoc	3.0	Reference information for products that apply to this document has been updated
09-Aug-2008 21:15	xdmsdoc		Reference information for products that apply to this collection has been updated
05-Aug-2008 22:36	xdmsdoc	3.0	Reference information for products that apply to this document has been updated
05-Aug-2008 22:12	xdmsdoc		Reference information for products that apply to this collection has been updated
31-Jul-2008 21:51	xdmsdoc	3.0	Reference information for products that apply to this document has been updated

31-Jul-2008 21:24	xdmsdoc		Reference information for products that apply to this collection has been updated	
30-Jul-2008 22:14	xdmsdoc	3.0	Reference information for products that apply to this document has been updated	
30-Jul-2008 21:53	xdmsdoc		Reference information for products that apply to this collection has been updated	
23-Jul-2008 21:49	xdmsdoc	3.0	Reference information for products that apply to this document has been updated	
23-Jul-2008 21:31	xdmsdoc		Reference information for products that apply to this collection has been updated	
23-Jul-2008 08:15	nicklas_sprouffske	3.0	Document extracted by cds_plus	
23-Jul-2008 07:38	michael_steinbach	3.0	Current task Approve completed and workflow completed	Updated link back to website
23-Jul-2008 07:38	michael_steinbach	3.0	Version promoted to FINAL	
23-Jul-2008 07:38	michael_steinbach	3.0	Current task Approve moved to personal inbox of user michael_steinbach	
22-Jul-2008 21:30	xdmsdoc	2.1	Reference information for products that apply to this document has been updated	
22-Jul-2008 21:08	xdmsdoc		Reference information for products that apply to this collection has been updated	
16-Jul-2008 21:58	xdmsdoc	2.1	Reference information for products that apply to this document has been updated	
16-Jul-2008 21:40	xdmsdoc		Reference information for products that apply to this collection has been updated	
12-Jul-2008 21:11	xdmsdoc	2.1	Reference information for products that apply to this document has been updated	
12-Jul-2008 20:57	xdmsdoc		Reference information for products that apply to this collection has been updated	
08-Jul-2008 21:50	xdmsdoc	2.1	Reference information for products that apply to this document has been updated	
08-Jul-2008 21:23	xdmsdoc		Reference information for products that apply to this collection has been updated	
08-Jul-2008 11:00	deborah_davitt	3.0	Current task Create Content completed and document forwarded to task Approve	Edited Tech center link.
08-Jul-2008 11:00	deborah_davitt	3.0	Version promoted to In Review	
08-Jul-2008 11:00	deborah_davitt	3.0	New content checked-in	Edited Tech center link.
08-Jul-2008 10:59	deborah_davitt	3.0	Document assigned to the first task Create Content of workflow Support Communications	
08-Jul-2008 10:59	deborah_davitt	3.0	New WIP version created	
07-Jul-2008 11:38	nicklas_sprouffske	2.1	Document extracted by cds_plus	
07-Jul-2008 11:16	michael_steinbach	2.1	Current task Approve completed and workflow completed	removed ref to completed
07-Jul-2008 11:16	michael_steinbach	2.1	Version promoted to FINAL	
07-Jul-2008 11:16	michael_steinbach	2.1	Version promoted to In Review	
07-Jul-2008 11:16	michael_steinbach	2.1	New content checked-in	removed ref to '602' in error message Per Brandun Lunn
07-Jul-2008 11:08	michael_steinbach	2.1	New WIP version created	
07-Jul-2008 11:08	michael_steinbach	2.0	Current task Approve moved to personal inbox of user michael_steinbach	
27-Jun-2008 14:19	xdmsdoc	1.2	Reference information for products that apply to this document has been updated	
27-Jun-2008 14:09	xdmsdoc		Reference information for products that apply to this collection has been updated	
16-Jun-2008 14:29	catherine_linton	2.0	Current task Modify Content completed and document forwarded to task Approve	
16-Jun-2008 14:29	catherine_linton	2.0	Version promoted to In Review	
16-Jun-2008	catherine_linton	2.0	New content checked-in	Revised for Learning Center to include "This document pertains to HP Notebook PCs with the HP Startup Support Environment." a

14:29			
16-Jun-2008 14:19	catherine_linton	2.0	Document assigned to the first task Modify Content of workflow Modify Content
16-Jun-2008 14:19	catherine_linton	2.0	New WIP version created
16-Jun-2008 00:41	xdmsdoc	1.2	Reference information for products that apply to this document has been updated
16-Jun-2008 00:14	xdmsdoc		Reference information for products that apply to this collection has been updated
09-Jun-2008 08:13	nicklas_sprouffske	1.2	Document extracted by cds_plus
09-Jun-2008 07:52	michael_steinbach	1.2	FINAL version of this document has been affected by a direct update of its properties. Products updated.
09-Jun-2008 07:52	michael_steinbach		Collection properties updated Products updated.
09-Jun-2008 07:50	michael_steinbach	1.2	FINAL version of this document has been affected by a direct update of its properties. Products updated.
09-Jun-2008 07:50	michael_steinbach		Collection properties updated link EFI docs to one product line. Products updated.
08-Jun-2008 00:45	xdmsdoc	1.2	Reference information for products that apply to this document has been updated
08-Jun-2008 00:14	xdmsdoc		Reference information for products that apply to this collection has been updated
06-Jun-2008 10:29	nicklas_sprouffske	1.2	Document extracted by cds_plus
06-Jun-2008 09:59	catherine_linton	1.2	Current task Create Content completed and workflow completed
06-Jun-2008 09:59	catherine_linton	1.2	Version promoted to FINAL
06-Jun-2008 09:59	catherine_linton	1.2	Version promoted to In Review
06-Jun-2008 09:59	catherine_linton	1.2	New content checked-in Release for LC.
06-Jun-2008 09:58	catherine_linton	1.2	New WIP version created
06-Jun-2008 09:48	catherine_linton	1.1	Current task Create Content moved to personal inbox of user catherine_linton
06-Jun-2008 01:04	xdmsdoc		Reference information for products that apply to this collection has been updated
04-Jun-2008 19:35	xdmsdoc		Reference information for products that apply to this collection has been updated
02-Jun-2008 13:45	michael_steinbach	1.1	Object properties updated For the special HPHAS startup documents. Project updated from NPC Vista Startup to NPC EFI.
02-Jun-2008 10:58	michael_steinbach	1.1	Object properties updated Search keywords updated from Vista, battery, capacity, error message to EFI, Vista, battery, capacity, error message.
02-Jun-2008 10:57	michael_steinbach	1.1	Version promoted to In Review
02-Jun-2008 10:57	michael_steinbach	1.1	Current task Create Content moved back to group inbox of group cmg031_sctechwriters_group added link to Brandon
02-Jun-2008 10:57	michael_steinbach	1.1	New content checked-in added link to Brandon's official battery doc, used section of indent error message
02-Jun-2008 10:50	michael_steinbach	1.1	New content checked-in Minor wording change Per Brandon
02-Jun-2008 10:30	michael_steinbach	1.1	New WIP version created
02-Jun-2008 10:30	michael_steinbach	1.0	Current task Create Content moved to personal inbox of user michael_steinbach
30-May-2008 00:18	xdmsdoc		Reference information for products that apply to this collection has been updated
28-May-2008 23:58	xdmsdoc		Reference information for products that apply to this collection has been updated
25-May-2008 23:52	xdmsdoc		Reference information for products that apply to this collection has been updated
22-May-2008 23:49	xdmsdoc		Reference information for products that apply to this collection has been updated
22-May-2008 00:00	xdmsdoc		Reference information for products that apply to this collection has been updated

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Server Time : 20-Apr-2023 07:27:27 UTC

EXHIBIT B

HP Notebook PCs - HP Battery Alert Appears Before Windows Starts

[Battery storage capacity](#)

[Differences between primary and secondary battery messages](#)

[Resolving the Battery Alert message](#)

[Frequently asked questions](#)

This document pertains to HP Notebook computers with the HP Unified Extensible Firmware Interface (UEFI) beginning in late 2008.

On startup, HP utilities perform a system validation. Once your computer has passed this check, the utilities then performs a battery check by examining the remaining capacity of the primary battery as well as the capacity of any secondary battery that may be installed.

In order to confirm that the battery results are accurate, update the BIOS to the latest version, and then run the battery test again from UEFI Setup or HPSA. For more information on how to update the BIOS, please see the appropriate support document for specific steps:

- [Updating the BIOS \(Notebooks\)](#)
- [Updating the BIOS \(Desktops\)](#)

Battery storage capacity

The Battery storage capacity is the amount of energy the battery can store to power a portable device such as a notebook computer. The lower the storage capacity of a battery, the shorter amount of time it can power a portable device. All rechargeable batteries gradually lose their storage capacity. This loss in storage capacity (aging) is irreversible and cannot be restored. The maximum storage capacity of a new battery can be very different from the maximum storage capacity of a battery after one year of use.

If the system detects that the storage capacity of the battery is very low, it will display an alert:

Illustration A:

HP Battery Alert

The system has detected the storage capacity of the battery stated below to be very low.

For optimal performance, this battery may need to be replaced.

Primary (internal) Battery (601)

ENTER - Continue Startup

For more information, please visit: www.hp.com/go/techcenter/startup

The message will appear for 15 seconds and then disappear as the normal startup process continues.

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Differences between primary and secondary battery messages

- If Primary (internal) Battery (601) appears in the alert message, it means the measured storage capacity of the primary (internal) battery is less than 25% of the original storage capacity. The number "601" denotes the associated error code that is recorded in the system log.
- If Secondary (external) Battery (602) appears in the alert message, it means the measured storage capacity of the secondary (external) battery is less than 25% of the original storage capacity. The number "602" denotes the associated error code that is recorded in the system log.

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Resolving the Battery Alert message

To resolve a Battery Alert message, you should perform the Battery Test in the System Diagnostics (F2) environment, and calibrate the battery for best performance.

To access the **HP System Diagnostics Battery Test**, turn on the computer and immediately press the **esc** key to display the Startup Menu. Press the System Diagnostics **F2** key, and then select the **Battery Test** option.

For instructions on testing the condition of your battery, see [#NEW#Testing and Calibrating the Battery \(Windows\)#NEW#](#).

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Frequently asked questions

+ FAQ: Why does HP offer the Battery Alert?

The HP Battery Alert was created to help improve mobile computing experiences by alerting you before a battery has lost all of its usable storage capacity.

+ FAQ: What is "storage capacity," and what does it mean when battery storage capacity is "very low"?

The storage capacity, also known as capacity, of a rechargeable battery is the amount of energy the battery can store to power a portable device such as a notebook computer. The lower the storage capacity of a battery, the shorter amount of time it can power a portable device. When battery storage capacity is very low, the battery is near the end of its useful life. All rechargeable batteries gradually lose their storage capacity. This loss in capacity (aging) is irreversible and cannot be restored.

+ FAQ: Where will the URL in the Battery Alert message take me?

The HP Battery Alert includes an Error Message Website (URL) that is part of the HP Technology Center and provides information about the HP Battery Alert. The URL in the HP Battery Alert message cannot link to the website because the computer operating system has not yet started or enabled a web browser application. The HP Battery Alert appears for a period of 15 seconds so that the URL can be written down.

+ FAQ: When will I see the HP Battery Alert message?

The HP Battery Alert measures the installed batteries each time the notebook computer is starting up, resuming from hibernate or resuming from a hard reset. If the measured storage capacity of an installed battery is less than 25% of the original battery capacity during one of these instances, the HP Battery Alert message will appear. The HP Battery Alert does not measure installed batteries when the notebook computer is resuming from standby.

+ FAQ: Can the HP Battery Alert be disabled?

No, the HP Battery Alert cannot be disabled.

+ FAQ: Can I bypass or skip the HP Battery Alert message?

The HP Battery Alert message appears for a period of 15 seconds, after which the notebook computer will automatically continue starting up. After seeing the HP Battery Alert message, you may press the **Enter** key to have the notebook computer continue starting up before the 15 second period lapses.

+ FAQ: What should I do after seeing the HP Battery Alert message?

After seeing the first instance of an HP Battery Alert message, you should consider replacing your battery with a new battery soon.

+ FAQ: What if I continue to use the battery after seeing the HP Battery Alert message?

As with all rechargeable batteries, your battery will continue to gradually lose storage capacity with time and use. This loss of capacity will continue even after the HP Battery Alert appears, so continued use of the battery could result in an unplanned system shutdown.

+ FAQ: Which HP notebook computer models support the HP Battery Alert?

HP and Compaq branded business and consumer notebook computer models announced June 2008 and later include and support the HP Battery Check utility. The HP Battery Alert message supports HP and Compaq branded primary and secondary batteries for these models and does not support third party batteries. The HP Battery Alert message is not available for, or supported on, HP or Compaq branded business or consumer notebook computer models announced prior to June 2008.

+ FAQ: Which operating systems support the HP Battery Alert?

The HP Battery Alert is within the notebook computer Basic Input/Output System (BIOS) and operates independently of the operating system. The HP Battery Alert supports Microsoft Windows XP and Windows Vista and should also function on supported HP notebook models running other operating systems that are certified or supported on those models. HP does not support the HP Battery Alert on any HP or Compaq branded business or consumer notebook computer running an operating system that is not certified or supported by HP.

+ FAQ: Are there any differences between the HP Battery Alert on business notebook computers and consumer notebook computers?

The HP Battery Alert is consistent across business and consumer notebook computer models with one exception. On business notebook computer models only, the F10 (Setup) menu includes an option to show or hide the Error Message website (URL) that users can access to view additional information about the HP Battery Alert message. The default setting is for the Error Message website (URL) to be shown [Illustration B]. As an option, the Error Message website (URL) can be hidden [Illustration C].

Illustration B: HP Battery Alert Message with URL Shown (Default)

Illustration B: HP Battery Alert Message with URL Shown (Default)

HP Battery Alert

The system has detected the storage capacity of the battery stated below to be very low.

For optimal performance, this battery may need to be replaced.

Primary (internal) Battery (601)

ENTER - Continue Startup

For more information, please visit: www.hp.com/go/techcenter/startup

Illustration C: HP Battery Alert Message with URL Hidden (Optional on Business Notebook computer Models Only)

HP Battery Alert

The system has detected the storage capacity of the battery stated below to be very low.

For optimal performance, this battery may need to be replaced.

Primary (internal) Battery (601)

ENTER - Continue Startup

+ FAQ: How do I hide or re-show the URL part of the HP Battery Alert message?

On business notebook computer models only, the URL part of the HP Battery Alert message is shown by default and can be hidden by following the instructions below. These instructions can also be used to show the URL if it was previously hidden.

1. Power on the notebook computer and depress the **F10** key while "F10 = Setup" appears near the bottom of the display.

NOTE:

If the notebook computer boots to the operating system (e.g. Windows), the key was not depressed in time. Power off the notebook computer and repeat step 1.

2. Navigate to the **System Configuration** menu.
3. Navigate to the **Boot Options** menu.
4. Navigate to the **Display Diagnostic URL** option and toggle to **Disable** this option if you want to hide the URL.
5. Navigate to the **Display Diagnostic URL** option and toggle to **Enable** this option if you want to show the URL.
6. Navigate to the **Main** menu and select the option to **Save settings and exit**.

+ FAQ: How long is the battery warranty?

Most HP notebook computer batteries are warranted for a period of one (1) year from the later of the notebook computer manufacture date or the date on your valid proof of purchase.

+ FAQ: What if I believe my battery is not functioning or performing properly?

For instructions on testing the condition of your battery, see [#NEW#Testing and Calibrating the Battery \(Windows\)#NEW#](#).

+ FAQ: How do I get a replacement (new) battery?

To purchase a replacement battery for your HP notebook computer, please see [Purchasing a Replacement Battery](#), call your HP sales representative, or contact an authorized HP reseller. To help expedite the process, write down the model number of your notebook computer prior to contacting HP or an HP authorized reseller. The notebook computer model number is needed to determine the correct battery for your notebook computer.

+ FAQ: How is the HP Battery Alert different than HP Battery Check?

The HP Battery Check and the HP Battery Alert use the same core logic and are designed to work together but serve different purposes.

The HP Battery Check is an easy to use Windows-based utility you can launch that provides information about the charge status and capacity of the batteries installed in your notebook computer. It also informs you when the measured storage capacity of a battery is less than 50% of the original battery capacity and again when the measured storage capacity of a battery is less than 25% of the original battery capacity. The HP Battery Check is pre-installed on HP and Compaq branded notebook computer models announced in 2005 and later. The HP Battery Check supports HP and Compaq branded notebook computer models announced in 2005 and later, that utilize industry-standard lithium-ion smart batteries.

For instructions on testing the condition of your battery, see [#NEW#Testing and Calibrating the Battery \(Windows\)#NEW#](#).

In contrast, the HP Battery Alert is an integrated Basic Input/Output System (BIOS)-based alert that displays a message only when the measured storage capacity of a battery is less than 25% of the original battery capacity. The HP Battery Alert measures battery storage capacity only when the notebook computer is starting up, resuming from hibernate, or resuming from a hard reset. The HP Battery Alert supports only HP and Compaq branded business and consumer notebook computer models announced June 2008 and later.

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HP Notebook PCs - 601 or 60X Error Displays on a Black Screen

This document pertains to HP notebook computers with the HP Unified Extensible Firmware Interface (UEFI) beginning in late 2008.

On startup, the computer performs a battery check by examining the remaining capacity of the primary battery as well as the capacity of any secondary battery that may be installed.

If the system detects that the storage capacity of the battery is very low, it displays one of the following alerts.

HP Battery Alert

BIOS has detected that the capacity of the internal battery has been reduced. This may be caused by environmental factors such as low ambient operating temperature, or it could be due to aging of the battery pack. Operating your system in a warmer location or operating your unit for a while might resolve this condition. If the condition persists or if you have an older system, please contact HP service.

Primary (internal) Battery (601)

ENTER – Continue Startup

For more information, please visit:

<http://www.hp.com/go/601batteryerror>

HP Battery Alert

The system has detected the storage capacity of the battery stated below to be very low. For optimal performance, this battery may need to be replaced.

Primary (internal) Battery (601)

ENTER – Continue Startup

For more information, please visit:

www.hp.com/go/techcenter/startup <http://www.hp.com/go/601batteryerror>

The message displays for 15 seconds as the normal startup process continues.

Differences between battery messages (601–605, 607–608)

- 601: If Primary (internal) Battery (601) appears in the alert message, it means the measured storage capacity of the primary (internal) battery is less than 25% of the original storage capacity. The number "601" denotes the associated error code that is recorded in the system log.
- 602: If Secondary (external) Battery (602) appears in the alert message, it means the measured storage capacity of the secondary (external) battery is less than 25% of the original storage capacity. The number "602" denotes the associated error code that is recorded in the system log.
- 603: Battery not present – Primary battery is not detected by the detected by the test.
- 604: Battery Charge Level Error – The test cannot determine the correct charge level of the primary battery.
- 605: AC Adapter Error – The test indicates that the battery is not receiving a charge.
- 605: Battery Counterfeit Check Error (605) – A non-HP battery was detected. If you purchased the battery from a reseller, contact HP.
- 607: Primary (internal) Battery is Weak with Low temperature.
- 608: Secondary (internal) Battery is Weak with Low temperature.

Resolving the Battery Alert message

+ Step 1: Update the BIOS to the latest version

1. Download a BIOS update from the HP website. Go to the [#NEW#HP Customer Support - Software and Driver Downloads#NEW#](#) page.
2. Navigate to the product page for your computer.
3. Select **BIOS** from the list that displays, and then review any available BIOS updates.

CAUTION:

Confirm that the BIOS update is more recent then the one installed and that it applies to your computer. Installing the wrong BIOS could cause your computer to stop working. For more information about updating the BIOS, see [#NEW#Updating the BIOS \(Basic Input Output System\)#NEW#](#) .

- **If you do not see a BIOS update listed for your computer**, no update is currently available.
 - **If you find a BIOS update**, click **Download**, and then click **Save**.
4. Browse to the folder or desktop where you saved the downloaded BIOS update file, and then double-click the file name (example: sp12345) to start the installation.

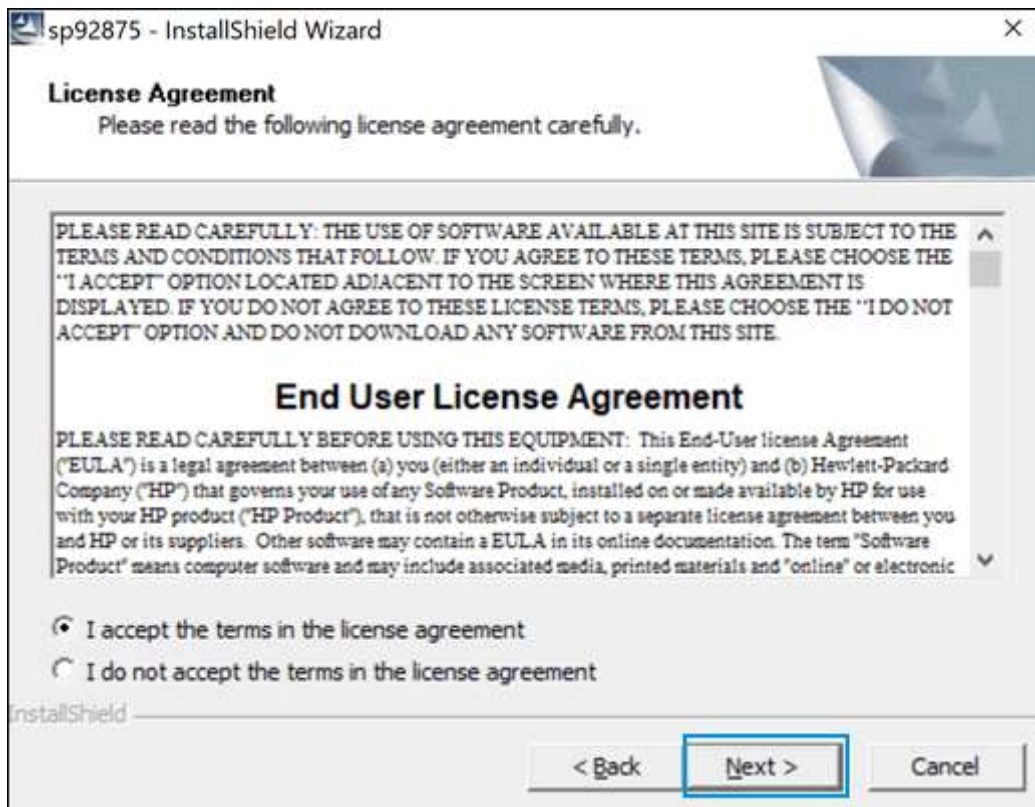


5. Wait for the computer to install the update. The computer might beep, turn off and on the display or cooling fans, or display a blinking power light. This is normal.

CAUTION:

Do not turn off or restart the computer until the update process completes.

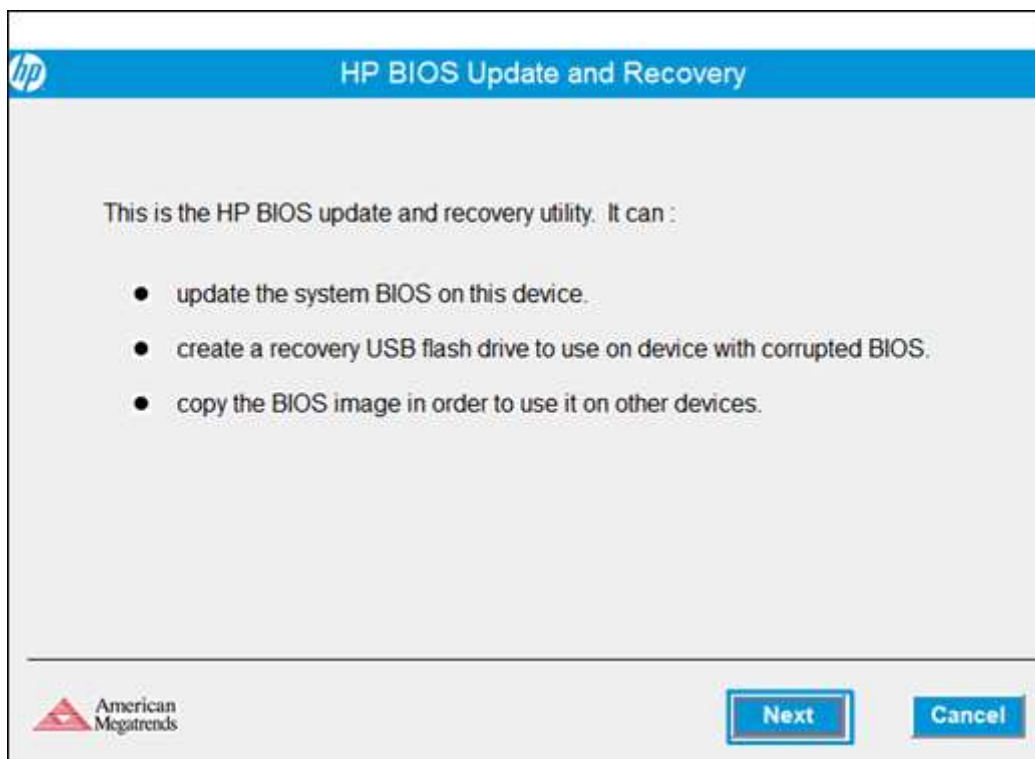
6. Click **Yes** on the User Account Control screen.
7. In the InstallShield Wizard window, click **Next**.
8. Select **I accept the terms in the license agreement**, and then click **Next**.



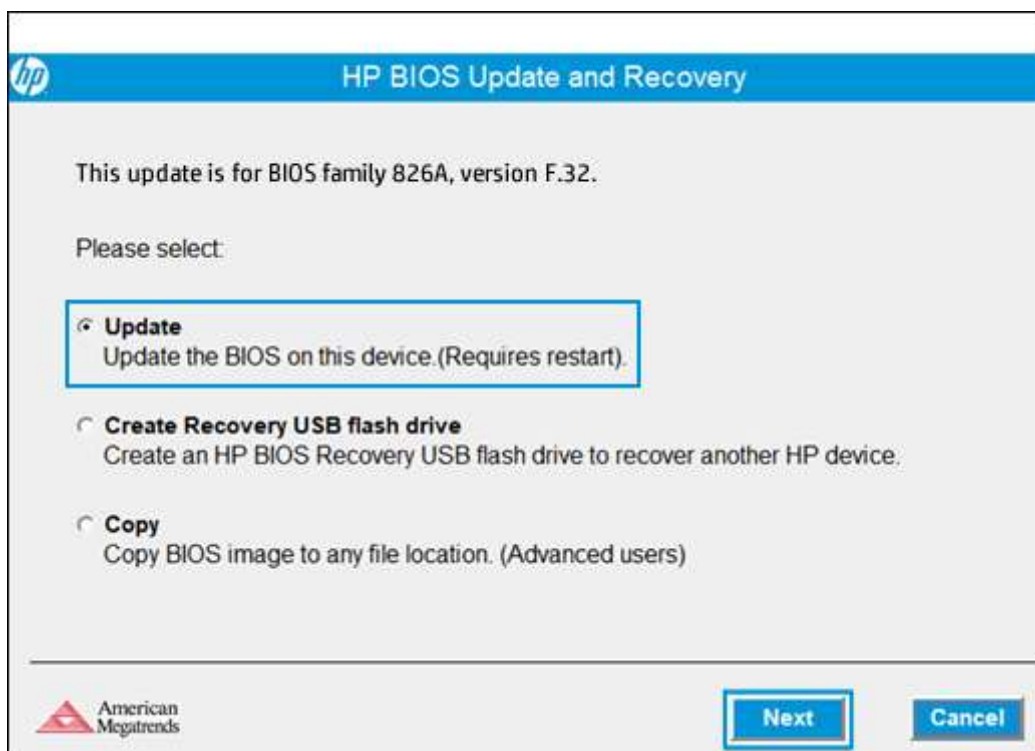
9. On the **HP BIOS Update and Recovery** window, click **Next**.

NOTE:

Windows that display during the update process might vary depending on your computer.



10. Select **Update**, and then click **Next** to prepare the update.



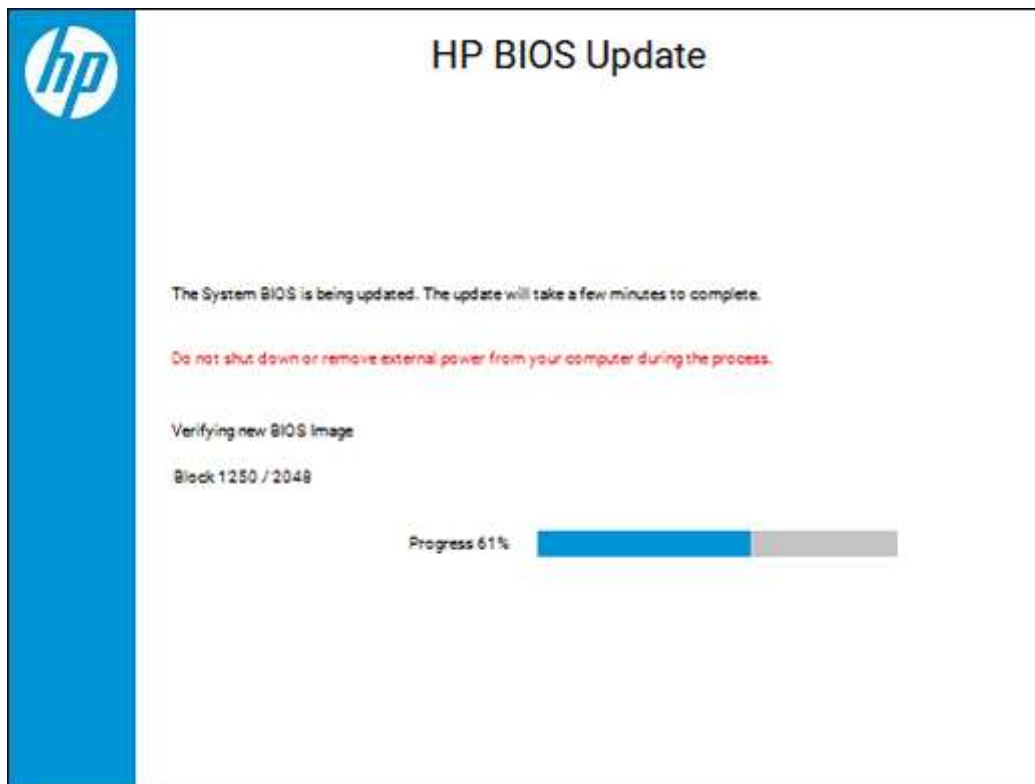
11. Click **Restart Now** to install the update.



12. On the HP BIOS Update screen, click **Apply Update Now**, or wait for the update to start automatically.



13. Wait while the BIOS update installs. The computer displays the installation progress.



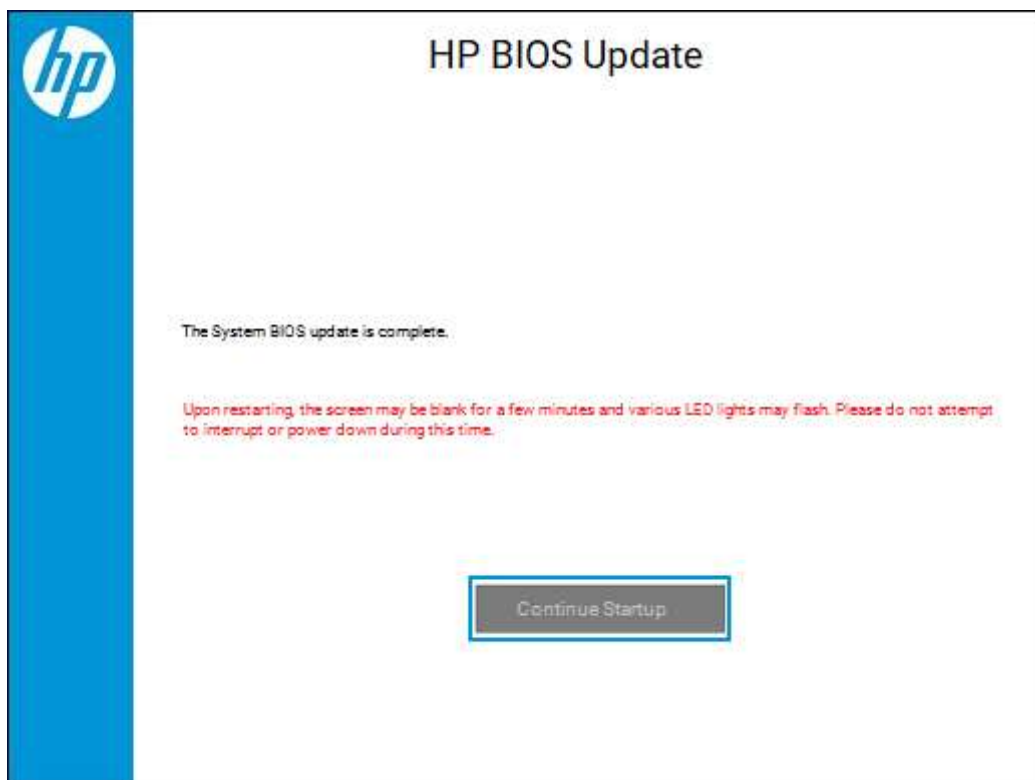
14. When prompted, click **Continue Startup**, or wait for the computer to restart automatically. It might take a few minutes for the computer to restart.

NOTE:

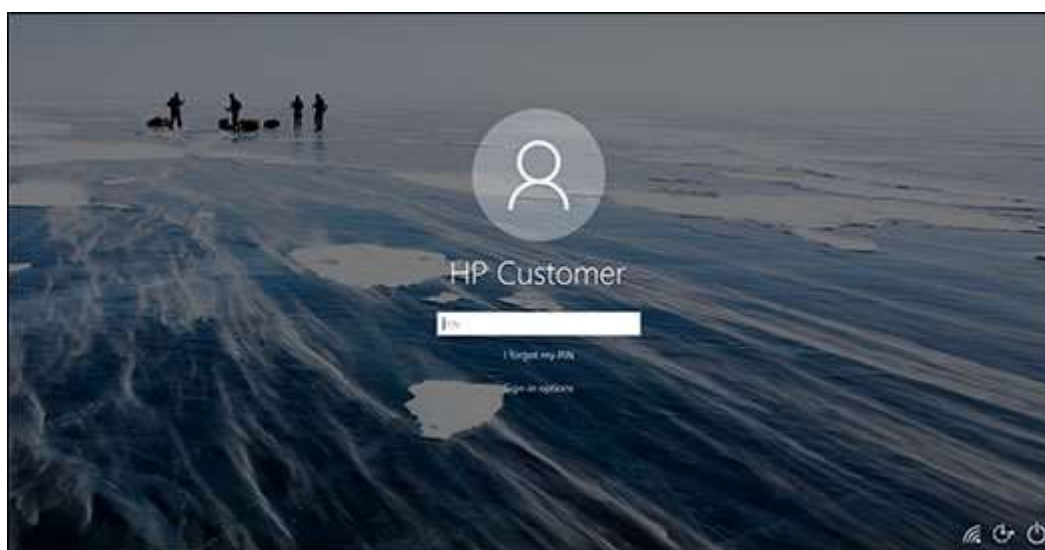
If the update fails, a failure screen displays with additional information. The system might run a BIOS recovery after restarting. Do not attempt to turn off the computer if this happens.

NOTE:

If a '251' or CMOS Checksum error displays after the update, go to [#NEW#Error: CMOS Checksum Bad#NEW#](#) to resolve the issue.



15. When the lock screen displays, sign in to your computer.



+ Step 2: Test the battery using HP Hardware Diagnostics

To resolve a Battery Alert message, you should perform the Battery Test in the System Diagnostics (F2) environment, and then calibrate the battery for best performance.

To access the **HP System Diagnostics Battery Test**, turn on the computer and immediately press the **esc** key to display the Startup Menu. Press the System Diagnostics **F2** key, and then select the **Battery Test** option.

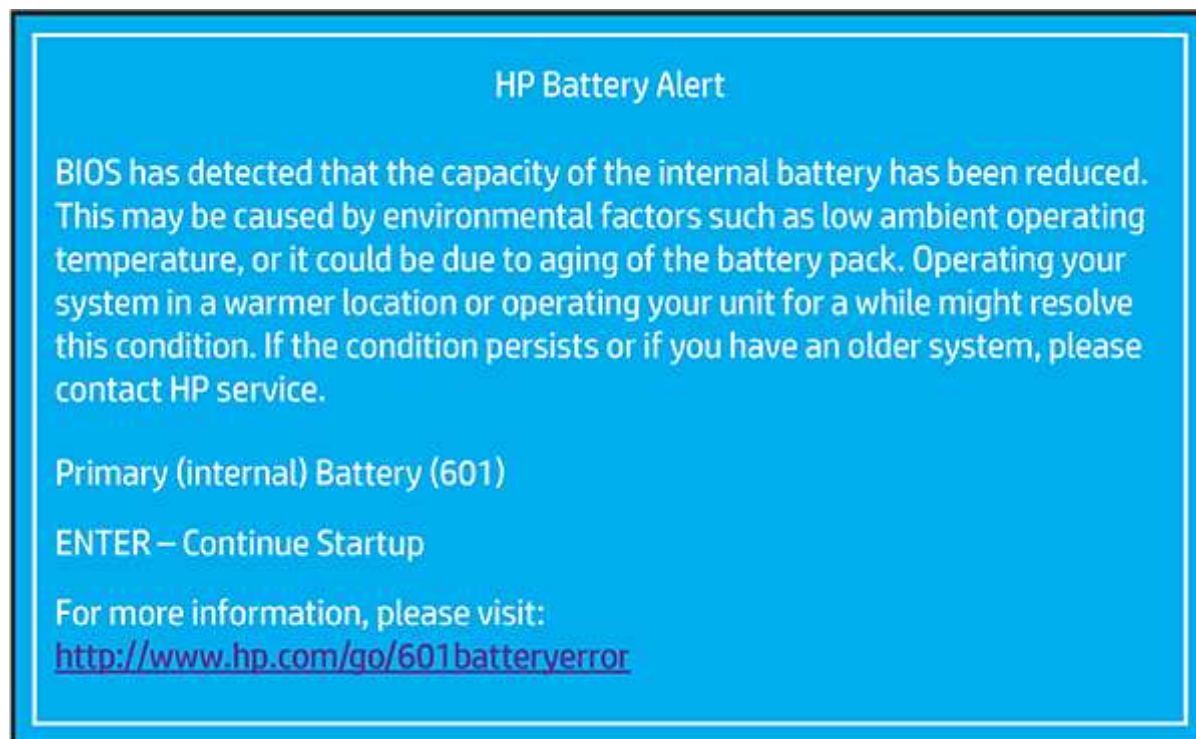
For instructions on testing the condition of your battery, see [#NEW#Testing and Calibrating the Battery \(Windows\)#NEW#](#).

HP Notebook PCs - 601 or 60X Error Displays on a Black Screen

This document pertains to HP notebook computers with the HP Unified Extensible Firmware Interface (UEFI) beginning in late 2008.

On startup, the computer performs a battery check by examining the remaining capacity of the primary battery as well as the capacity of any secondary battery that may be installed.

If the system detects that the storage capacity of the battery is very low, it displays one of the following alerts.



The message displays for 15 seconds as the normal startup process continues.

Differences between battery messages (601–605, 607–608)

- 601: If Primary (internal) Battery (601) appears in the alert message, it means the measured storage capacity of the primary (internal) battery is less than 25% of the original storage capacity. The number "601" denotes the associated error code that is recorded in the system log. This might be caused by environment factors like low ambient operating temperature, or due to the aging of battery pack. Operating your system in a warmer location for a while might resolve the condition.
- 602: If Secondary (external) Battery (602) appears in the alert message, it means the measured storage capacity of the secondary (external) battery is less than 25% of the original storage capacity. The number "602" denotes the associated error code that is recorded in the system log.
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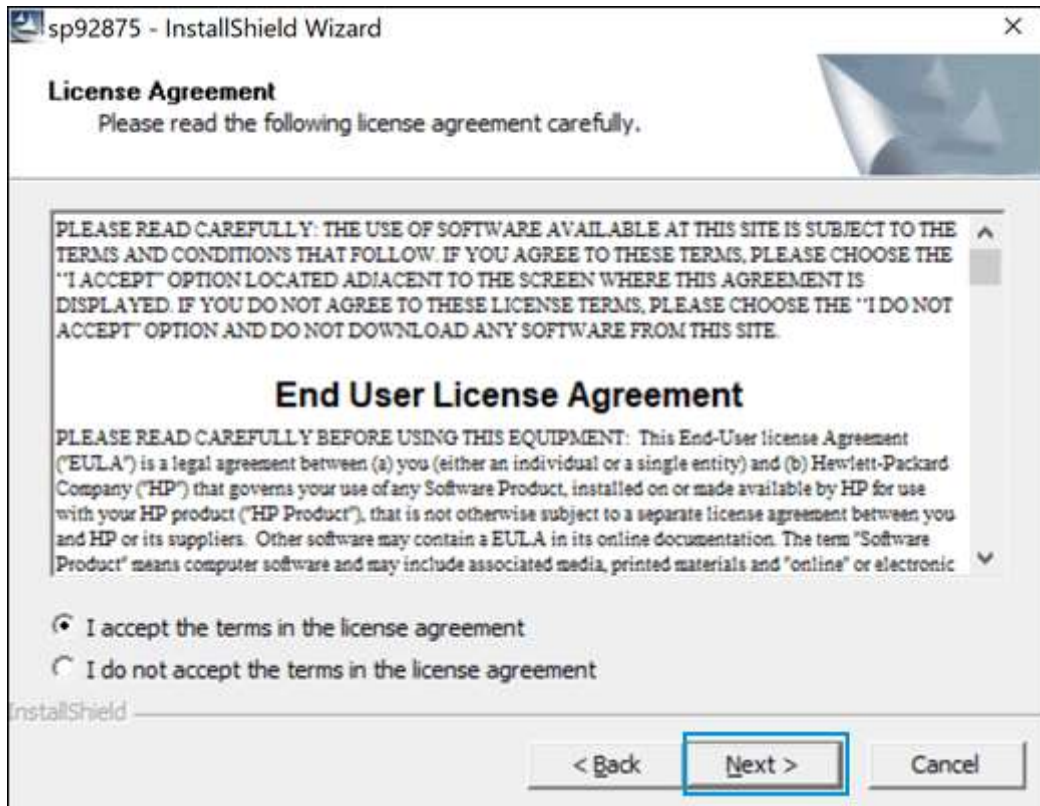


- Wait for the computer to install the update. The computer might beep, turn off and on the display or cooling fans, or display a blinking power light. This is normal.

CAUTION:

Do not turn off or restart the computer until the update process completes.

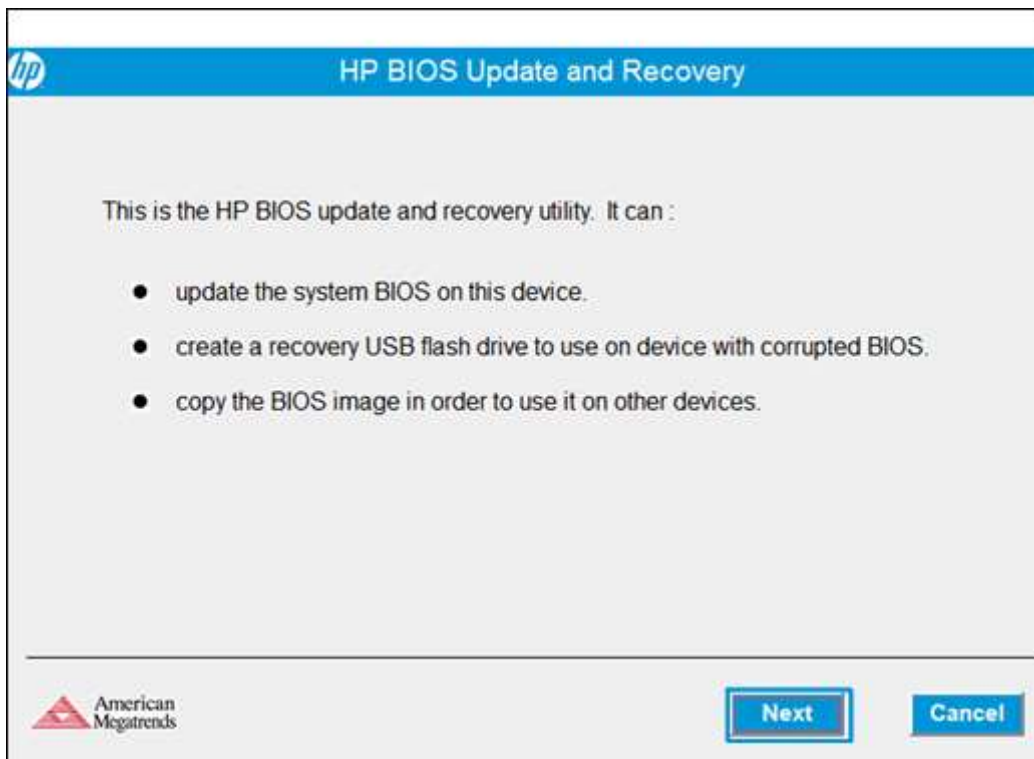
- Click **Yes** on the User Account Control screen.
- In the InstallShield Wizard window, click **Next**.
- Select **I accept the terms in the license agreement**, and then click **Next**.



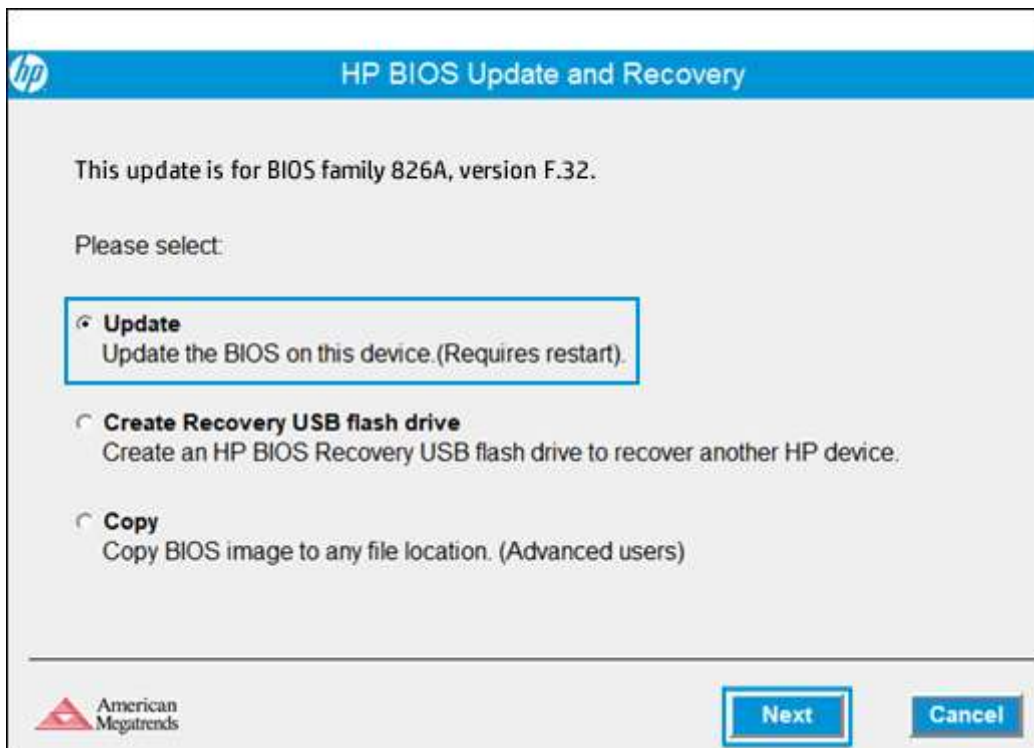
- On the **HP BIOS Update and Recovery** window, click **Next**.

NOTE:

Windows that display during the update process might vary depending on your computer.



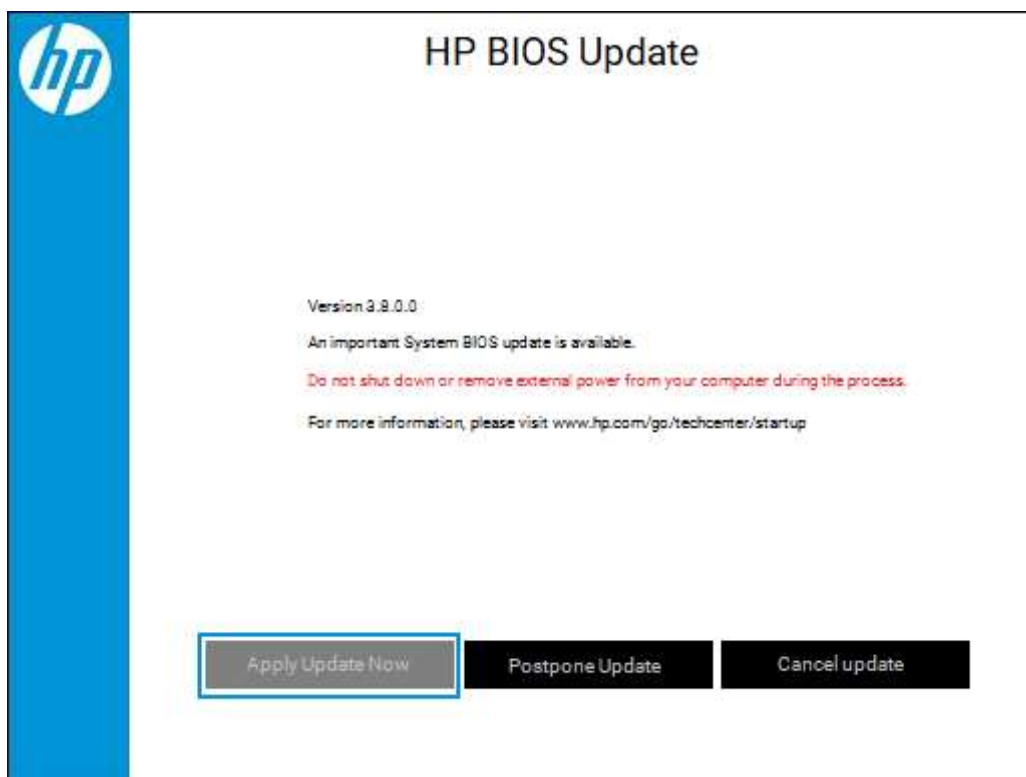
10. Select **Update**, and then click **Next** to prepare the update.



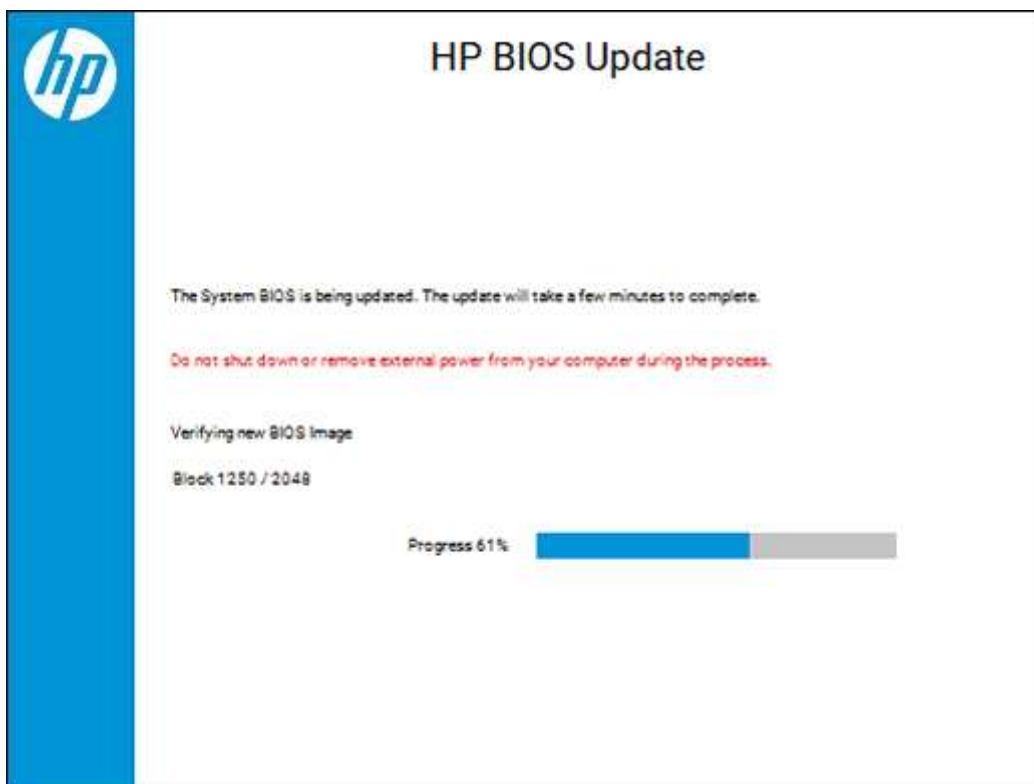
11. Click **Restart Now** to install the update.



12. On the HP BIOS Update screen, click **Apply Update Now**, or wait for the update to start automatically.



13. Wait while the BIOS update installs. The computer displays the installation progress.



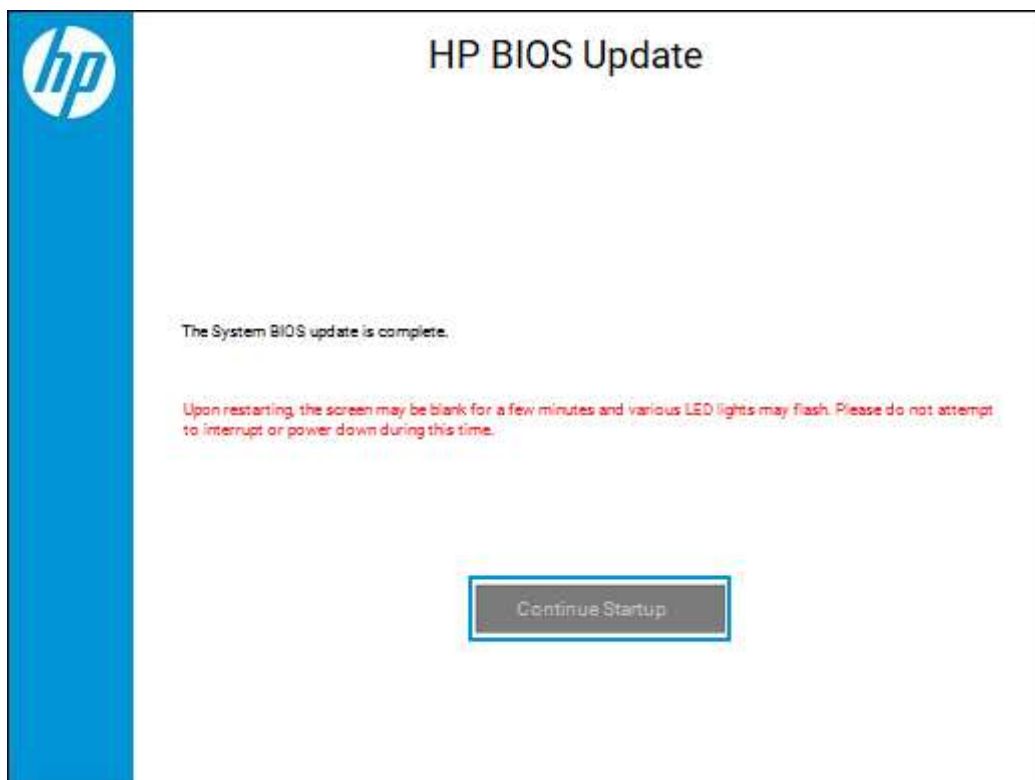
14. When prompted, click **Continue Startup**, or wait for the computer to restart automatically. It might take a few minutes for the computer to restart.

NOTE:

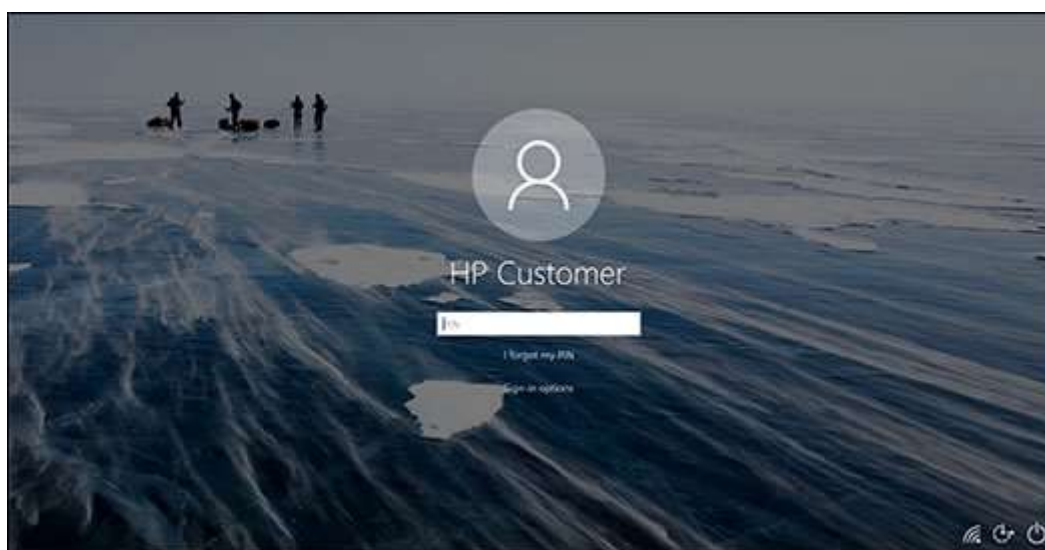
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For instructions on testing the condition of your battery, see [#NEW#Testing and Calibrating the Battery \(Windows\)#NEW#](#).